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Contract

## **First Tier Level: Welfare Rights & Financial Wellbeing Advice**

Sunderland City Council

F03: Contract award notice

Notice identifier: 2025/S 000-024140

Procurement identifier (OCID): ocids-h6vhtk-04e31c

Published 21 May 2025, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sunderland City Council

City Hall, Plater Way,

Sunderland

SR13AA

#### **Contact**

Kristine Goodliffe

#### **Email**

[kristine.goodliffe@sunderland.gov.uk](mailto:kristine.goodliffe@sunderland.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC23 - Sunderland

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sunderland.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

First Tier Level: Welfare Rights & Financial Wellbeing Advice

**II.1.2) Main CPV code**

- 85300000 - Social work and related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Framework for a Locality Based Welfare Rights Advice Service Framework.

The framework consists of 6 Lots. Lots 1 - 5 are locality based, and Lot 6 will provide a City-Wide Telephony and digital offer.

**II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,200,000

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Sunderland West

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

### **II.2.4) Description of the procurement**

Lot 1: Sunderland West Locality Based Welfare Rights Advice Service Framework

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Sunderland North

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

**II.2.4) Description of the procurement**

Locality Based Welfare Rights Advice Service Framework

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

**II.2.11) Information about options**

Options: No

**II.2) Description**

**II.2.1) Title**

Lot 3: Sunderland East

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

#### **II.2.4) Description of the procurement**

Locality Based Welfare Rights Advice Service Framework

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 4: Washington

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

#### **II.2.4) Description of the procurement**

Locality Based Welfare Rights Advice Service Framework

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

#### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Coalfield

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

### **II.2.4) Description of the procurement**

Locality Based Welfare Rights Advice Service Framework

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6: City Wide Telephony and digital offer

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

### **II.2.4) Description of the procurement**

City Wide Telephony and digital offer

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: Accept/Reject

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-005528](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Shiney Advice and Resource Project

Houghton le Spring

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

Companies House

04769232

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £800,000



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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Citizens Advice Sunderland

Sunderland

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

Companies House

06347304

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £400,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sunderland City Council

Sunderland

Country

United Kingdom