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Contract

Heating servicing, repair and replacement –Contract

Croydon Council

F03: Contract award notice

Notice identifier: 2023/S 000-024095

Procurement identifier (OCID): ocids-h6vhtk-035987

Published 16 August 2023, 5:54pm

Section I: Contracting authority

I.1) Name and addresses

Croydon Council

Bernard Weatherill House, 8 Mint Walk

Croydon

CR0 1EA

Contact

Mr Matthew Devan

Email

Matthew.Devan@croydon.gov.uk

Telephone

+44 2087266000

Country

United Kingdom

Region code

UKI62 - Croydon

Internet address(es)

Main address

<http://www.croydon.gov.uk>

Buyer's address

<http://www.croydon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Heating servicing, repair and replacement –Contract

Reference number

DN622522

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is procuring a new contract to replace its existing gas services contractor and requires a suitable and properly qualified contractor experienced in providing services similar

to the services being let under this contract. The new contract commenced on 1 August 2023. The services to be provided under the contract include servicing and responsive maintenance of boilers and similar heat sources, both domestic and communal, and associated distribution systems within occupied and void (empty) properties. In addition, the contract it covers the ad-hoc and planned replacement of domestic boilers and potentially Carbon Reduction innovations to help achieve our target of a 34% reduction in CO2 emissions by 2025 on route to “Net Zero Emission”.

The Services above will be supported by the Contractors Information and Communications

Technology (ICT) systems, architecture, and processes to manage, co-ordinate and deliver

the services as well as interface with the Council’s financial and Housing Management systems.

The properties covered by the Contract currently consist of approximately 16,912 units comprising 'Housing Revenue Account' (HRA) housing stock, leased properties (Croylease)

and 'General Fund' (GF) housing.

The Contract is for Gas related services only. The Contract has been awarded for a duration of 10 years and 8 months with a 'break option' after 6

years and 8 months. In addition, there will be a no-fault termination clause. The total maximum contract value is estimated at £41.9 million (excluding VAT).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £41,900,000

II.2) Description

II.2.2) Additional CPV code(s)

- 39715000 - Water heaters and heating for buildings; plumbing equipment
- 42510000 - Heat-exchange units, air-conditioning and refrigerating equipment, and filtering machinery
- 44600000 - Tanks, reservoirs and containers; central-heating radiators and boilers
- 45232141 - Heating works
- 45259300 - Heating-plant repair and maintenance work
- 45261215 - Solar panel roof-covering work
- 45315000 - Electrical installation work of heating and other electrical building-equipment
- 45330000 - Plumbing and sanitary works
- 45331000 - Heating, ventilation and air-conditioning installation work
- 50000000 - Repair and maintenance services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

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The Contract was let for a duration of 10 years and 8 months with a 'break option' after 6 years and 8 months. In addition, there will be a no-fault termination clause. The total maximum contract value is estimated at £41.9 million (excluding VAT).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021633](#)

Section V. Award of contract

Contract No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

K&T Heating Services Limited

Crossways Point 15 Victory Way, Crossways Business Park, Kent

Dartford

DA2 6DT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £41,900,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Courts of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Review procedures are as set out in the Public Contracts Regulations 2015.

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom