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Tender

Microsoft Dynamics Housing Management Solution

THE EXTRACARE CHARITABLE TRUST

F02: Contract notice

Notice identifier: 2024/S 000-024049

Procurement identifier (OCID): ocds-h6vhtk-046d68

Published 31 July 2024, 5:59pm

Section I: Contracting authority

I.1) Name and addresses

THE EXTRACARE CHARITABLE TRUST

7 Binley Business Park Harry Weston Road

COVENTRY

CV32SN

Email

procurement.tender@extracare.org.uk

Country

United Kingdom

Region code

UKG33 - Coventry

Charity Commission (England and Wales)

327816

Internet address(es)

Main address

<https://www.extracare.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://forms.office.com/e/t6UwjGJrs6>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://forms.office.com/e/t6UwjGJrs6>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Dynamics Housing Management Solution

Reference number

CON 1088

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The ExtraCare Charitable Trust is inviting potential suppliers to participate in the tender exercise for a pre-configured, cloud-based, Housing and Asset Management solution. ExtraCare is seeking an "off the shelf" solution consisting of multiple interconnected modules or functions that can be individually deployed and subscribed to on an iterative basis; and which is a pre-built Microsoft Dynamics platform.

We are seeking a product suitable and proven for use within and designed specifically for our sector or the housing sector or later life living. We are NOT seeking a solution that requires a bespoke design and build.

It is intended that the contract will be awarded to a single Supplier.

ExtraCare are using a Restricted procedure, whereby any economic operator may submit a fully completed Selection Questionnaire ("SQ"), with a view to being shortlisted to participate in the Invitation to Tender ("ITT") stage.

The resulting Contract will be 5 + 1 + 1 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)

Main site or place of performance

ExtraCare head office is located in Coventry, UK, and operates 18 retirement villages across the UK and has 36 charity shops across across the Midlands and the North of England.

It is not a known or immediate requirement that work is performed on site, although this may be required from time to time.

II.2.4) Description of the procurement

As described in II.1.4) Short description.

Please refer to the documentation for further

information as well as the timescales and the tender procedure.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

It is anticipated the contract will be for an initial period of 5 years with the option to extend for 2 further years in 1 year increments.

License subscriptions may renew annually.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-017339](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 August 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales, Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom