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Contract

Support Services for Passengers With Reduced Mobility - Inverness Airport

Highlands and Islands Airports Limited

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-024042

Procurement identifier (OCID): ocds-h6vhtk-0444de

Published 31 July 2024, 5:03pm

Section I: Contracting entity

I.1) Name and addresses

Highlands and Islands Airports Limited

Head Office, Inverness Airport

Inverness

IV2 7JB

Contact

Jill Fryer

Email

procurement@hial.co.uk

Telephone

+44 1667462445

Fax

+44 1667464300

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.hial.co.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13542

I.6) Main activity

Airport-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support Services for Passengers With Reduced Mobility - Inverness Airport

Reference number

HIA-1732

II.1.2) Main CPV code

- 63700000 - Support services for land, water and air transport

II.1.3) Type of contract

Services

II.1.4) Short description

HIAl have a requirement for the provision of support services for passengers with reduced mobility (PRM) at Inverness Airport.

The Service Provider will be expected to provide safe assistance to and from aircraft, and high-quality customer care, to persons with reduced mobility at Inverness Airport.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79342300 - Customer services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Inverness

II.2.4) Description of the procurement

HIAL have a requirement for the provision of support services for passengers with reduced mobility (PRM) at Inverness Airport.

The Service Provider will be expected to provide safe assistance to and from aircraft, and high-quality customer care, to persons with reduced mobility at Inverness Airport

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006740](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 July 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OCS Group UK Limited

New Century House, The Havens, Ipswich, Suffolk

Ipswich

IP3 9SJ

Telephone

+44 7458034023

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

Section VI. Complementary information

VI.3) Additional information

(SC Ref:773046)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sheriff Court and Justice of the Peace Court

Inverness

Country

United Kingdom