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Contract

## **Support Services for Passengers With Reduced Mobility - Inverness Airport**

Highlands and Islands Airports Limited

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-024042

Procurement identifier (OCID): ocds-h6vhtk-0444de

Published 31 July 2024, 5:03pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Highlands and Islands Airports Limited

Head Office, Inverness Airport

Inverness

IV2 7JB

#### **Contact**

Jill Fryer

#### **Email**

[procurement@hial.co.uk](mailto:procurement@hial.co.uk)

#### **Telephone**

+44 1667462445

#### **Fax**

+44 1667464300

**Country**

United Kingdom

**NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.hial.co.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA13542](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13542)

**I.6) Main activity**

Airport-related activities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Support Services for Passengers With Reduced Mobility - Inverness Airport

Reference number

HIA-1732

**II.1.2) Main CPV code**

- 63700000 - Support services for land, water and air transport

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

HIAL have a requirement for the provision of support services for passengers with reduced mobility (PRM) at Inverness Airport.

The Service Provider will be expected to provide safe assistance to and from aircraft, and high-quality customer care, to persons with reduced mobility at Inverness Airport.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79342300 - Customer services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Inverness

#### **II.2.4) Description of the procurement**

HIAL have a requirement for the provision of support services for passengers with reduced mobility (PRM) at Inverness Airport.

The Service Provider will be expected to provide safe assistance to and from aircraft, and high-quality customer care, to persons with reduced mobility at Inverness Airport

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-006740](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OCS Group UK Limited

New Century House, The Havens, Ipswich, Suffolk

Ipswich

IP3 9SJ

Telephone

+44 7458034023

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:773046)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Inverness Sheriff Court and Justice of the Peace Court

Inverness

Country

United Kingdom