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Tender

## **Home Support for Norfolk Third Re-opening**

Norfolk County Council

F02: Contract notice

Notice identifier: 2021/S 000-024039

Procurement identifier (OCID): ocds-h6vhtk-02e557

Published 28 September 2021, 11:26am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

NR1 2DH

Norwich

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.norfolk.gov.uk/>

Buyer's address

<http://In-Tendhost.co.uk/norfolkcc>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://In-Tendhost.co.uk/norfolkcc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Support for Norfolk Third Re-opening

Reference number

NCCT41887C

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

**II.1.4) Short description**

Norfolk County Council is re-opening the Framework Agreement for the provision of Home Support Services in Norfolk. The Framework Agreement is used to arrange both individual packages and multiple packages of care. The Council will work with successful providers to optimise efficiency and reduce unmet need wherever possible. The expectation is that successful providers will work collaboratively to facilitate this.

**II.1.5) Estimated total value**

Value excluding VAT: £35,000,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

**II.2.4) Description of the procurement**

Norfolk County Council is re-opening the Framework Agreement for the provision of Home Support Services in Norfolk. The Framework Agreement is used to arrange both individual packages and multiple packages of care. The Council will work with successful providers to optimise efficiency and reduce unmet need wherever possible. The expectation is that successful providers will work collaboratively to facilitate this.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £35,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2021

End date

5 November 2029

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This procurement will be managed electronically via the Council`s e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

Accelerated procedure

Justification:

Urgent need to increase capacity across the county.

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 40

In the case of framework agreements, provide justification for any duration exceeding 4 years:

This framework agreement is being awarded under the Light Touch Regime and the Council is exercising the flexibility which this allows, including re-opening the framework agreement periodically.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 October 2021

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

12 October 2021

Local time

2:05pm

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BuyerProfiles>. Once registered you will be able to see the procurement project under the `tenders` section and `express an interest` to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing [support@in-tend.co.uk](mailto:support@in-tend.co.uk).

### VI.4) Procedures for review

#### VI.4.1) Review body

Norfolk County Council

Norwich

Country

United Kingdom

Internet address

<https://www.norfolk.gov.uk/>