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Tender

## **Computerised Maintenance Management System**

United Kingdom Atomic Energy Authority

F02: Contract notice

Notice identifier: 2024/S 000-024037

Procurement identifier (OCID): ocds-h6vhtk-048689

Published 31 July 2024, 4:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

United Kingdom Atomic Energy Authority

Culham Campus

Abingdon

OX14 3DB

#### **Contact**

Guy Wells

#### **Email**

[guy.wells@ukaea.uk](mailto:guy.wells@ukaea.uk)

#### **Telephone**

+44 0123546

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=84266&B=UKAEA](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=84266&B=UKAEA)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=84266&B=UKAEA](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=84266&B=UKAEA)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Computerised Maintenance Management System

Reference number

T/GW/108/24

#### **II.1.2) Main CPV code**

- 48420000 - Facilities management software package and software package suite

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The UKAEA has a requirement for a Computerised Maintenance Management System to support the Building and Facilities Management Department carry out multiple projects and day to day work across site with the direct participation of contracted building/facilities management contractors.

The requirements will include but not be limited to mobilisation, training , integration and on-going service support.

Values exclude VAT and are for the total length including potential extensions, mobilisation and inflationary increases.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48421000 - Facilities management software package
- 48422000 - Software package suites

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Oxfordshire

### **II.2.4) Description of the procurement**

The overall requirements for the CMMS are to have a tool in which has the following functionality.

Job requests created through a remote Helpdesks, identification of callers. Duplicate and follow on work orders.

Maintenance Plan and Maintenance Schedule, including managing multiple maintenance strategies

Maintenance Projects and associated work orders.

Manage the performance of Planned and Reactive work against SLA / KPI's

Workflows and authorisations .

Customer self-service portal, to raise and track tickets raised and request for services.

Term (Prime) Contractor and Sub contractor access through a system Portal to create, view, update status and complete work orders.

Full enterprise Asset Management, managing assets through the whole asset lifecycle.

Asset management framework, tagging of assets, categorisation of assets (SFG20), registration of new assets.

Asset compliance showing all the regulatory compliance in a building or asset group.

Location Hierarchies and their details, from a geographic location, site, building, functional areas and room. The status of the location must be able to be displayed.

Audits and Inspections against locations, asset groups and jobs completed.

Notifications and Alerts as to the progress of work orders and when approaching deadlines or SLA's.

Inventory stock software system to capture all existing spares and consumables, allocations to jobs, stock location and re-order.

Contract Management details, templates and performance criteria.

Lease Management to hold lease details, manage onboarding process, inspections and complaints.

Reporting across all application functions, standard and user created reports and dashboards.

Integrations and interfaces with SFG20, BIM COBIE files, MS Power BI.

System access via mobile devices, with the ability to work offline.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £40,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Mobilisation stage +3 years +1+1+1 = 6 years.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 7

Objective criteria for choosing the limited number of candidates:

In SQ document.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

+1+1+1.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This is a restricted process and only those companies meeting the criteria set out at selection stage will be invited to tender.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Refer to Procurement Documents for information.

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Refer to Procurement Documents for information.

Minimum level(s) of standards possibly required

Refer to Procurement Documents for information.

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Refer to Procurement Documents for information.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 September 2024

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

2 October 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 years



## **VI.4) Procedures for review**

### **VI.4.1) Review body**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

### **VI.4.2) Body responsible for mediation procedures**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

VI.4.2)Body responsible for mediation procedures

VI.4.3)Review procedure

Precise information on deadline(s) for review procedures:

The authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers.

This period allows unsuccessful tenderers to seek further debriefing from the authority before a contract is entered into applicants have 2 working days from the notification of the award decision to request. Additional debriefing and that information have to be provided within a minimum of 3 working days before the expiry of the standstill period. Such additional information should be sought from the contact named in this notice.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly.

(generally within 3 months).

#### **VI.4.4) Service from which information about the review procedure may be obtained**

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>