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Pipeline

Debt Resolution Services 2

Crown Commercial Service

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-024034

Procurement identifier (OCID): ocds-h6vhtk-05022d

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Scope

Reference

RM6366

Description

This is for any central government or wider public sector organisation looking for effective debt recovery such as collections, enforcement, data services, spend analytics and recovery.

This agreement has several lots that will give you Financial Conduct Authority (FCA) regulated access to debt collection agents for fair, ethical and sustainable recoveries. This includes:

debt collection

process servers

access to Enforcement Conduct Board approved enforcement services

spend analytics and recoveries (SARS)

With specialist lots dedicated to:

accounts payable

telecoms review

general ledger review

utilities review

specialist VAT review

data services for search and report to maximise collections

This 4-year closed framework agreement provides access to all types of recovery services for use across all debt streams, to maximise the collection of funds owed to central government and the wider public sector. With input from the Government Debt Management Function, Money and Pension Service, and third-sector partners, the framework is designed to maximise collections and to ensure fair treatment and sustainability of payment plans.

Commercial tool

Establishes a framework

Total value (estimated)

- £166,666,667 excluding VAT
- £200,000,000 including VAT

Contract dates (estimated)

- 7 January 2026 to 6 January 2030

- 4 years

Main category

Services

CPV classifications

- 66000000 - Financial and insurance services

Submission

Publication date of tender notice (estimated)

11 June 2025

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

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Region: UKD72 - Liverpool

Organisation type: Public authority - central government