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Contract

Tool for Performance, Development, Engagement and Learning and Development

Satellite Applications Catapult

F03: Contract award notice

Notice identifier: 2023/S 000-024011

Procurement identifier (OCID): ocids-h6vhtk-03bded

Published 16 August 2023, 11:43am

Section I: Contracting authority

I.1) Name and addresses

Satellite Applications Catapult

Electron Building, Fermi Avenue, Harwell

Didcot

OX11 0QR

Email

procurement@sa.catapult.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://sa.catapult.org.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA42845

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

RTO

I.5) Main activity

Other activity

Space Sector

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tool for Performance, Development, Engagement and Learning and Development

Reference number

SAC-24-RFP-005

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

We recognise that people who are motivated, engaged, supported, and understand their purpose, power organisational growth. It is critical for us to find the tool(s) that will help us to deliver this. Our goal is to be able to assess our employees' strengths and identify weaknesses; and help our employees to grow, develop and thrive.

The Satellite Applications Catapult is seeking for a tool(s) to manage the following aspects of the employee's life cycle:

Lot 1 – Performance, Development and Engagement Tool

Lot 2 – Learning and Development Tool

Or

Combined Tool

For more information about our requirement and the identified lots, please download the accompanying document.

This process will be undertaken compliantly within regulations. Prospective suppliers may be asked to present to a panel of stakeholders to display their tools capability.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £82,320

II.2) Description

II.2.1) Title

Performance, Development and Engagement Tool

Lot No

1

II.2.2) Additional CPV code(s)

- 48900000 - Miscellaneous software package and computer systems

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

Main site or place of performance

Harwell

II.2.4) Description of the procurement

A tool that manages performance and enables the creation of engaged and high-performing teams.

The tool needs to include:

- Instant and continuous feedback for individuals and the company (including 360 feedback)
- Goal setting and continual review of progress (on individual, team and organisational basis)
- The ability to link goals through individual and team to an organisational level
- The ability to set up review cycles with flexibility, to support and prompt managers and employees
- Space for self-reflections
- Multiple routes for engaging performance conversations
- An ability to report on the data and customise reports as per organisational needs
- Report and track diversity data
- Engagement (comprehensive and custom surveys including quick pulses)
- Identify opportunities for learning and development

The tool must also be customizable, adaptable and intuitive for our workforce. Our intent is that the tool helps managers to manage effectively and helps employees to align to our purpose and develop at the same time. The tool will not be mandated, people must want to use it because they understand the value it brings to them and their team.

Not essential, but desirable:

- Integration with our HRIS, Cezanne
- Access and connection to other departments goals
- Some of the shelf learning content, hints, and 'nudge' learning
- Change Management
- Supported by behavioral science
- Calibration enablement

II.2.5) Award criteria

Quality criterion - Name: System Functionality / Weighting: 25

Quality criterion - Name: System Usability / Weighting: 25

Quality criterion - Name: Customer Support / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Learning and Development Tool

Lot No

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services
- 80500000 - Training services
- 80420000 - E-learning services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 48931000 - Training software package

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

Main site or place of performance

Harwell

II.2.4) Description of the procurement

To be able to support our employees continues learning and development, we are seeking for a tool that would include:

- Personalized learning experience and curation-based learning
- Off the shelf and customizable learning content (including mandatory training)
- Microlearning
- Blended Learning
- Interactive ways of checking an individual knowledge prior to completing a learning course
- Easily accessible
- Mobile friendly

- Standard and customizable reporting

Not essential, but desirable:

- Integration with our HRIS, Cezanne
- Links to selected Lot 1 tool
- Integration with Microsoft Teams and/or Outlook
- Ability for self-booking onto on-boarding events and face to face/virtual training events

II.2.5) Award criteria

Quality criterion - Name: System Functionality / Weighting: 25

Quality criterion - Name: System Usability / Weighting: 25

Quality criterion - Name: Customer Support / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015611](#)

Section V. Award of contract

Lot No

1

Title

Performance, Development and Engagement Tool

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 August 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Culture Amp

Third Floor, 2 Leonard Circus, 62 Paul Street

London

EC2A 4NA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £82,320

Section V. Award of contract

Lot No

2

Title

Learning and Development Tool

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

(MT Ref:230092)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>