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Contract

North Staffordshire Combined Healthcare NHS Trust (NSCHT) - Safe Haven Community Provision

North Staffordshire Combined Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-024004

Procurement identifier (OCID): ocids-h6vhtk-04e2fd

Published 21 May 2025, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

North Staffordshire Combined Healthcare NHS Trust

Lawton House Bellringer Road

Trentham

ST4 8HH

Email

sophie.riding@nhs.net

Country

United Kingdom

Region code

UKG23 - Stoke-on-Trent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.combined.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

North Staffordshire Combined Healthcare NHS Trust (NSCHT) - Safe Haven Community Provision

Reference number

WHISP323

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Midlands and Lancashire Commissioning Support Unit (MLCSU) is working on behalf of North Staffordshire Combined Healthcare NHS Trust (NSCHT).

They were looking to undertake a procurement for a Safe Haven Community Provision, which would provide safe, responsive and therapeutic support for those who are in mental

health crisis.

The aim of the service was to further enhance the care pathways within Stoke-on-Trent and North Staffordshire for individuals experiencing mental health crises and to provide a safe, responsive and therapeutic alternative model of crisis support.

The service was to provide immediate, short-term mental health support for individuals in a crisis, ensuring that care is appropriate, person-centred and reflective of individual needs.

Further objectives were:

- To reduce the need for hospital admissions.
- Promote recovery and wellbeing, empowering individuals to manage their own mental health and prevent future crises.
- Provide a safe environment that offers support and stabilisation for individuals in mental health crisis.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

Main site or place of performance

Stoke-on-Trent and North Staffordshire (covering Newcastle-under-Lyme and Staffordshire Moorlands)

II.2.4) Description of the procurement

The proposed model was to cover Stoke-on-Trent and North Staffordshire (covering Newcastle-under-Lyme and Staffordshire Moorlands).

There was a maximum of 1 contract.

The total maximum financial envelope for 3 years with an option to extend for 1 year, then 1 year, then 1 year was £1,140,000 (£228,000 per annum).

Any bid that exceeded the total maximum financial envelope was to be viewed as non-compliant and would take no further part in the procurement exercise. This was checked during the Evaluation of the Pass / Fail questions in the Basic Selection Envelope.

The ITT was live on the Atamis Portal. The deadline for submissions was 19th March 2025 12:00pm mid day.

To express interest and participate in the tender, providers were advised to register and apply via Atamis e-sourcing portal.

<https://health-family.force.com/s/Welcome>

If Tenderers had any queries, or problems using the portal, they were advised to contact the Helpdesk at:

Phone: 0800 9956035

E-mail: support-health@atamis.co.uk

The relevant reference number for this tender was C323076 'NSCHT Safe Haven Crisis Provision for Stoke on Trent & North Staffordshire' and the questionnaires were located within the requirements.

Full details of the services being procured were set out in the tender documents.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

This procurement is for Social and other specific services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations('Regulations')
<http://www.legislation.gov.uk/ukxi/2015/102/schedule/3/made>

Right to Cancel: The Contracting Authority reserves the right to discontinue the procurement process at any time, which shall include the right not to award a contract or

contracts, and does not bind itself to accept the lowest tender, or any tender received, and reserves the right to award a contract in part, or to call for new tenders should it consider this necessary.

The Contracting Authority shall not be liable for any costs or

expenses incurred by any candidate or tenderer in connection with the completion and return of the information requested in this Contract Notice, or in the completion or submission of any tender, irrespective of the outcome of the competition or if the competition is cancelled or postponed.

All dates, time periods and values specified in this notice are provisional and the Contracting Authority reserves the right to change these.

Transparency: The Contracting Authority is subject to the Freedom of Information Act 2000 (FOIA) and the Environmental Information Regulations 2004 (EIR) and may be required to disclose information received in the course of this procurement under FOIA or the EIR.

In addition, and in accordance with the UK Government's policies on transparency, the contracting authority intends to publish procurement

documentation and the text of any resulting contractual arrangements,

subject to possible redactions at the discretion of the Contracting Authority.

Any redactions, whether in relation to information requests under FOIA, the

EIR or policies on transparency will be in accordance with those grounds

prescribed under the Freedom of Information Act. NHS Midlands and Lancashire CSU is conducting this procurement exercise as an agent another NHS body with whom the successful bidder(s) will enter into contracts for the supply of the services.

Further details will be made available via documentation and information released during the tender process.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005481](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

North Staffordshire Combined Healthcare NHS Trust

Trentham

Country

United Kingdom

