

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/024004-2021>

Tender

NHS Sheffield CCG : 24/7 Online Mental Health Platform

NHS Sheffield CCG

F02: Contract notice

Notice identifier: 2021/S 000-024004

Procurement identifier (OCID): ocids-h6vhtk-02e534

Published 27 September 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

Email

t.squires@nhs.net

Country

United Kingdom

NUTS code

UKE3 - South Yorkshire

Internet address(es)

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nhssourcing.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nhssourcing.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Sheffield CCG : 24/7 Online Mental Health Platform

Reference number

SYPS/ICS/TS/21/39

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of the service is to provide an accessible and discretionary digital mental health service to individuals aged 16 years and above in South Yorkshire, ensuring age appropriate safeguarding measures are in place.

II.1.5) Estimated total value

Value excluding VAT: £840,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE3 - South Yorkshire

Main site or place of performance

South Yorkshire

II.2.4) Description of the procurement

The South Yorkshire Integrated Care System (ICS) is seeking to establish a common digital offer for the South Yorkshire public. This common offer and platform will integrate to national services, i.e., NHS App, NHS Login and NHS.UK, and will seek to integrate a suite of applications that will offer common services such as booking appointments and managing medications, as well as offering some condition or public cohort specific and personalised services. SY ICS is targeting this service to become operational in 2022/23. The Mental Health specific service will initially operate as a standalone service but must have sufficient integration capability to integrate with the common offer/platform to ensure an excellent experience for the public that is joined up, and in line with the NHS X Digital Technology Assessment Criteria. The provider of the Mental Health service will be required to work with South Yorkshire ICS Digital team to establish this integration as part of delivering the Mental Health Service and the implementation and transition to a SY common digital offer for the public.

The purpose of the service is to provide an accessible and discretionary digital mental health service to individuals aged 16 years and above in South Yorkshire, ensuring age appropriate safeguarding measures are in place.

To provide immediate open access to Mental Health information (local and national)

Improve connectivity to mental health services and support through the use of digital services built around the needs and views of service users

Prevent mental health issues escalating and reaching crisis point, by providing access to therapeutic interventions and counselling support. An experienced work force will be provided and all counsellors will be registered with an appropriate professional body i.e. BACP or equivalent.

To complement existing mental health crisis services and digital offers in place

To provide a service that will help to respond to the anticipated increase in demand arising from the Covid 19 pandemic.

The digital platform will enable individuals to access self-assessments and self-management resources and an online peer support community, moderated by mental health professionals.

Improve partnership working across the mental and physical health and social care system across South Yorkshire , through engagement and awareness of the platform across the system.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

18

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Contract will be for a term of 18 months with the opportunity to extend for a further 18 months subject to mutual agreement between the successful Bidder and the Authority. The maximum term of Contract is consequently 3 years. The contract value given in this notice is for a 3 year contract duration.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

27 October 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

MHS Improvement

London

Country

United Kingdom