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Contract

Carers Support Service

Southampton City Council

F03: Contract award notice

Notice identifier: 2023/S 000-023970

Procurement identifier (OCID): ocds-h6vhtk-0387ca

Published 16 August 2023, 9:00am

Section I: Contracting authority

I.1) Name and addresses

Southampton City Council

Civic Centre, Civic Centre Road

SOUTHAMPTON

SO147LY

Email

tendermanagement@southampton.gov.uk

Telephone

+44 2380833000

Country

United Kingdom

Region code

UKJ32 - Southampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southampton.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Service

Reference number

EC09/01/3260

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Southampton City Council were seeking to appoint a provider to deliver Carers' Support Services working in partnership with the Council to deliver the Southampton Carers

Strategy. It was envisaged that the provider would have worked alongside the Council to engage and work with partners from across the local Integrated Care System to improve the identification and health & wellbeing of unpaid carers in the City. In parallel with this responsibility the Council required the same provider to develop a carer led organisation to provide carers services in the City

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Services would be delivered, and initially developed in 3 libraries across the City. The libraries would have opened 6 days per week, with flexible opening times including evening access. Library staff would work in partnership with carer services to provide greet and meet low level support and information needs of carers. The Carers service would have provided ongoing training and support to the library staff to build their skills and capacity in supporting carers with low level needs. Individual confidential one to one space would be available within each library to offer a suitable place to communicate with carers. The libraries would offer a flexible space for small carers groups to meet or provide information and guidance sessions on a group basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033270](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body

London

Country

United Kingdom

