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Contract

## **Provision of Advocacy Services**

Liverpool City Council

F03: Contract award notice

Notice identifier: 2021/S 000-023962

Procurement identifier (OCID): ocds-h6vhtk-02b960

Published 27 September 2021, 3:17pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

### **Contact**

Miss Gill Astill

### **Email**

[gill.astill@liverpool.gov.uk](mailto:gill.astill@liverpool.gov.uk)

### **Telephone**

+44 1512330591

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Advocacy Services

Reference number

DN537838

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this procurement is to commission statutory and non-statutory advocacy services across Liverpool.

The Care Act 2014 places a duty on Local Authorities to involve people in decisions made about them and their care and support. No matter how complex a person's needs, Local Authorities are required to help people express their wishes and feelings, support them in weighing up their options, and assist them in making their own decisions.

In order to facilitate the involvement and engagement of people who would otherwise have difficulty, the Care Act 2014 introduced a requirement to arrange independent advocacy for people,

- Who have substantial difficulty in being involved/ engaged in these processes
- Where there is no one available to help facilitate this involvement and engagement.

## **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,660,000

## **II.2) Description**

### **II.2.1) Title**

Statutory Advocacy Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

Liverpool City Council (the Commissioning Authority) for the following statutory services:

- Independent Mental Capacity Advocacy (IMCA)
- Independent Mental Health Advocacy (IMHA)
- Relevant Person's Representative (RPR)
- Care Act Advocacy

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Non-Statutory Issue Based Advocacy

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

This service is intended to be non-statutory and not intended to deliver Independent Mental Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA) or Care Act 2014 advocacy. Nor it is intended to deliver the role of the Relevant Person's Representative (or replacement following anticipated legislation changes), or the role of the Litigation Friend.

The service may however, support people to initially access public services.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-012783](#)

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## **Section V. Award of contract**

### **Contract No**

DN537838

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

N-compass – Towards a Brighter Future

Edward VII Quay, Navigation Way

Preston

PR2 2YF

Email

[tenders@n-compass.org.uk](mailto:tenders@n-compass.org.uk)

Telephone

+44 7902703027

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

National registration number

06845210

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,928,047



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

London

WC2A 2LL

Email

[administrativecourtoffice.generaloffice@hmcts.x.gsi.gov.uk](mailto:administrativecourtoffice.generaloffice@hmcts.x.gsi.gov.uk)

Country

United Kingdom