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Contract

Provision of Advocacy Services

Liverpool City Council

F03: Contract award notice

Notice identifier: 2021/S 000-023962

Procurement identifier (OCID): ocds-h6vhtk-02b960

Published 27 September 2021, 3:17pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Miss Gill Astill

Email

gill.astill@liverpool.gov.uk

Telephone

+44 1512330591

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Advocacy Services

Reference number

DN537838

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this procurement is to commission statutory and non-statutory advocacy services across Liverpool.

The Care Act 2014 places a duty on Local Authorities to involve people in decisions made about them and their care and support. No matter how complex a person's needs, Local Authorities are required to help people express their wishes and feelings, support them in weighing up their options, and assist them in making their own decisions.

In order to facilitate the involvement and engagement of people who would otherwise have

difficulty, the Care Act 2014 introduced a requirement to arrange independent advocacy for

people,

- Who have substantial difficulty in being involved/ engaged in these processes
- Where there is no one available to help facilitate this involvement and engagement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,660,000

II.2) Description

II.2.1) Title

Statutory Advocacy Services

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

Liverpool City Council (the Commissioning Authority) for the following statutory services:

- Independent Mental Capacity Advocacy (IMCA)
- Independent Mental Health Advocacy (IMHA)
- Relevant Person's Representative (RPR)
- Care Act Advocacy

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Non-Statutory Issue Based Advocacy

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

This service is intended to be non-statutory and not intended to deliver Independent Mental

Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA) or Care Act 2014

advocacy. Nor it is intended to deliver the role of the Relevant Person's Representative (or

replacement following anticipated legislation changes), or the role of the Litigation Friend.

The service may however, support people to initially access public services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-012783](#)

Section V. Award of contract

Contract No

DN537838

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

N-compass – Towards a Brighter Future

Edward VII Quay, Navigation Way

Preston

PR2 2YF

Email

tenders@n-compass.org.uk

Telephone

+44 7902703027

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

National registration number

06845210

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,928,047

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

WC2A 2LL

Email

administrativecourtoffice.generaloffice@hmcts.x.gsi.gov.uk

Country

United Kingdom