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Planning

NHSE539 – Request for Information - Clinical Referral Management Service

NHS England and NHS Improvement North East – North East & Yorkshire

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2021/S 000-023961

Procurement identifier (OCID): ocids-h6vhtk-02e509

Published 27 September 2021, 3:15pm

Section I: Contracting authority

I.1) Name and addresses

NHS England and NHS Improvement North East – North East & Yorkshire

Rotherham

Email

NECSU.neprocurement@nhs.net

Telephone

+44 1642746918

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<http://www.necsu.nhs.uk>

Buyer's address

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

Additional information can be obtained from another address:

North of England Commissioning Support

John Snow House, Durham University Science Park

County Durham

DH1 3YG

Email

NECSU.neprocurement@nhs.net

Telephone

+44 1642746918

Country

United Kingdom

NUTS code

UKC1 - Tees Valley and Durham

Internet address(es)

Main address

<https://www.necsu.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHSE539 – Request for Information - Clinical Referral Management Service

Reference number

NHSE539

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

North of England Commissioning Support (NECS) is working for and on behalf of NHS England & NHS Improvement North East and Yorkshire (the Contracting Authority), who

are conducting a Request for Information (RFI) exercise in order to gain a better understanding of the capacity and appetite of the market to deliver a Clinical Referral Management Service (CRMS).

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

The aim of the CRMS is to clinically manage the allocation of referrals initially for Oral Surgery, Paediatric, Orthodontics and Special Care services.

The Contracting Authority reserves the right to request expansion of this service in the future and accepts that any future expansion would be subject to negotiation, however, the successful RMS provider must be able to demonstrate that their systems and processes are capable of expansion, e.g. to manage referrals for additional specialties.

It is important to note that this PIN/RFI is not a call for competition and as such potential providers will need to express an interest in any future tender opportunity once a contract notice is published on Find a Tender Service and Contracts Finder.

It should be noted that this PIN/RFI invites individuals and organisations to express an interest in this RFI exercise only, and it is NOT a pre-qualification questionnaire, and is NOT part of any pre-qualification or selection process. This PIN/RFI is intended as an awareness, communication, and information gathering exercise. An expression of interest is no indication of a commitment to participate in the RFI process nor does it infer any preferential or special status on those individuals and organisations who express an interest in the RFI exercise.

NECS is utilising an electronic tendering portal (In-Tend) to manage this RFI and as such interested individuals and organisations will need to register on the portal to access and return the RFI documentation.

It is free to register on the portal, which can be accessed at any time of day.

Should you have any queries, or are having problems registering on the portal, you should contact the eTendering provider by email: support@in-tend.com or by phone 0844 2728810 Website: <https://in-tendhost.co.uk/nhsnecsu.aspx/Home>

Helpdesk Support is available (Monday to Friday 8:30am to 5.00pm).

Potential providers are to note that the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) may apply to a future procurement including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.

The RFI documentation will be accessible from 27 September 2021 and completed RFI responses must be submitted before 5pm 8 October 2021.

II.2.14) Additional information

Any future procurement for a Clinical Referral Management Service will incorporate the UK Governments new Social Value Model and the RFI specifically requests potential providers views on Social Value in relation to a Clinical Referral Management Service.

II.3) Estimated date of publication of contract notice

6 December 2021

Section VI. Complementary information

VI.3) Additional information

The RFI documentation will be accessible from 27 September 2021 and completed RFI responses must be returned by 5pm 8 October 2021.

(MT Ref:223977)