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Contract

## **ONLINE COUNSELLING SERVICES FOR 11 - 18 YEAR OLDS IN NHS LEICESTER, LEICESTERSHIRE & RUTLAND CLINICAL COMMISSIONING GROUPs (CCG**

STAFFORDSHIRE AND LANCASHIRE COMMISSIONING SUPPORT UNIT

leicester city ccg

West Leicestershire Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2021/S 000-023936

Procurement identifier (OCID): ocids-h6vhtk-028bd8

Published 27 September 2021, 1:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

STAFFORDSHIRE AND LANCASHIRE COMMISSIONING SUPPORT UNIT

Anglesey House, Towers Business Park

RUGELEY

WS151UL

#### **Contact**

Paulo Cabral

#### **Email**

[paulo.cabral@nhs.net](mailto:paulo.cabral@nhs.net)

#### **Telephone**

+44 1216110106

**Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

<https://eastleicestershireandrutlandccg.nhs.uk/>

**I.1) Name and addresses**

leicester city ccg

St. Johns House, 30 East Street, Leicester, Leicestershire, LE1 6NB

Leicester

LE1 6NB

**Email**

[llrccgs.enquiries@nhs.net](mailto:llrccgs.enquiries@nhs.net)

**Country**

United Kingdom

**NUTS code**

UKF - East Midlands (England)

**Internet address(es)**

Main address

<https://www.leicestercityccg.nhs.uk/>

## **I.1) Name and addresses**

West Leicestershire Clinical Commissioning Group

55 Woodgate

Loughborough

LE11 2TZ

### **Email**

[llrccgs.enquiries@nhs.net](mailto:llrccgs.enquiries@nhs.net)

### **Country**

United Kingdom

### **NUTS code**

UKF - East Midlands (England)

### **Internet address(es)**

Main address

<https://www.westleicestershireccg.nhs.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ONLINE COUNSELLING SERVICES FOR 11 - 18 YEAR OLDS IN NHS LEICESTER, LEICESTERSHIRE & RUTLAND CLINICAL COMMISSIONING GROUPs (CCG

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Mental health

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £700,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

The online counselling service will provide children and young people (C&YP) from the ages 11-18 years old resident and registered with a GP in Leicestershire County, Leicester City and Rutland who are experiencing emotional and or mental wellbeing/

mental health issues with direct access to friendly safe information, support and advice, including:

- access to web chat,
- one to one chat sessions,
- email correspondence,
- Easy to use website for information and articles,
- An online one-to-one counselling service which is delivered via instant messaging,
- live chat session with trained counsellors according to each client's needs in an age-appropriate way,
- a secondary intervention of signposting to other local and national agencies for ongoing support, advice and information to address client's needs.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 95

Cost criterion - Name: Finance model / Weighting: 5

#### **II.2.11) Information about options**

Options: Yes

Description of options

24 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-001154](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 April 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

KOOTH PLC

2nd Floor, Epworth House, 25 City Road the Epworth LONDON EC1Y 1AA GB

LONDON

EC1Y 1AA

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

East Leicestershire and Rutland Clinical Commissioning Group

Leicester

Country

United Kingdom