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Contract

ONLINE COUNSELLING SERVICES FOR 11 - 18 YEAR OLDS IN NHS LEICESTER, LEICESTERSHIRE & RUTLAND CLINICAL COMMISSIONING GROUPs (CCG

STAFFORDSHIRE AND LANCASHIRE COMMISSIONING SUPPORT UNIT
leicester city ccg
West Leicestershire Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2021/S 000-023936

Procurement identifier (OCID): ocds-h6vhtk-028bd8

Published 27 September 2021, 1:07pm

Section I: Contracting authority

I.1) Name and addresses

STAFFORDSHIRE AND LANCASHIRE COMMISSIONING SUPPORT UNIT

Anglesey House, Towers Business Park

RUGELEY

WS151UL

Contact

Paulo Cabral

Email

paulo.cabral@nhs.net

Telephone

+44 1216110106

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

<https://eastleicestershireandrutlandccg.nhs.uk/>

I.1) Name and addresses

leicester city ccg

St. Johns House, 30 East Street, Leicester, Leicestershire, LE1 6NB

Leicester

LE1 6NB

Email

llrccgs.enquiries@nhs.net

Country

United Kingdom

NUTS code

UKF - East Midlands (England)

Internet address(es)

Main address

<https://www.leicestercityccg.nhs.uk/>

I.1) Name and addresses

West Leicestershire Clinical Commissioning Group

55 Woodgate

Loughborough

LE11 2TZ

Email

llrccgs.enquiries@nhs.net

Country

United Kingdom

NUTS code

UKF - East Midlands (England)

Internet address(es)

Main address

<https://www.westleicestershireccg.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ONLINE COUNSELLING SERVICES FOR 11 - 18 YEAR OLDS IN NHS LEICESTER, LEICESTERSHIRE & RUTLAND CLINICAL COMMISSIONING GROUPs (CCG

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Mental health

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £700,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

The online counselling service will provide children and young people (C&YP) from the ages 11-18 years old resident and registered with a GP in Leicestershire County, Leicester City and Rutland who are experiencing emotional and or mental wellbeing/

mental health issues with direct access to friendly safe information, support and advice, including:

- access to web chat,
- one to one chat sessions,
- email correspondence,
- Easy to use website for information and articles,
- An online one-to-one counselling service which is delivered via instant messaging,
- live chat session with trained counsellors according to each client's needs in an age-appropriate way,
- a secondary intervention of signposting to other local and national agencies for ongoing support, advice and information to address client's needs.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 95

Cost criterion - Name: Finance model / Weighting: 5

II.2.11) Information about options

Options: Yes

Description of options

24 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-001154](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KOOTH PLC

2nd Floor, Epworth House, 25 City Road the Epworth LONDON EC1Y 1AA GB

LONDON

EC1Y 1AA

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

East Leicestershire and Rutland Clinical Commissioning Group

Leicester

Country

United Kingdom