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Pipeline

Road User Charging - Business and Enforcement Operations Service

Transport for London

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023919

Procurement identifier (OCID): ocids-h6vhtk-051ad2

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Scope

Reference

WS2480427683

Description

Business Operations (BOps) and Enforcement Operations (EOps) for Road User Charging (RUC), including IT systems and related services. The BOps Service will support all current RUC Schemes and any potential future road and infrastructure charging schemes. The scope includes the detailed design, development, configuration, integration, testing, and implementation of scalable IT systems and services for both Business Operations and Enforcement Operations. It encompasses ongoing continuous operation, support and maintenance of the systems and services, alongside data quality analysis and collaboration with other RUC and third-party suppliers. The service provider will be responsible for the operation of the end-to-end BEOps Service.

Contract dates (estimated)

- 30 September 2027 to 29 September 2037
- Possible extension to 29 September 2041
- 14 years

Main category

Services

CPV classifications

- 60000000 - Transport services (excl. Waste transport)

Submission

Publication date of tender notice (estimated)

31 March 2026

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

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Organisation type: Public authority - central government