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Planning

Workshop Management System - Y22017

Commercial Services Kent Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-023903

Procurement identifier (OCID): ocids-h6vhtk-02e4cf

Published 27 September 2021, 9:52am

Section I: Contracting authority

I.1) Name and addresses

Commercial Services Kent Ltd

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Mr Ian Day

Email

csgprocurement@csltd.org.uk

Telephone

+44 1622236697

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Workshop Management System - Y22017

Reference number

DN572313

II.1.2) Main CPV code

- 48420000 - Facilities management software package and software package suite

II.1.3) Type of contract

Supplies

II.1.4) Short description

We are looking to procure a Workshop Management System that fulfils our end to end needs from Quote to invoice and beyond.

Our business is a multi badged heavy and light fleet workshop and we are looking for a system that can grow with us and our Clients in our unique market place, and manage our complex stock requirements from 100s of suppliers in one place.

We have a number of workshops and are taking this opportunity to update our processes, so hand held devises and top end industry standards are key as we look to future proof our business.

Our "must haves" in a system are listed below however if you cannot provide one of these but have an alternative we would still like to hear from you

Diary booking system that links to other online outlets (Autodata/DVLA) reducing the input time and shows in reportable data for productivity and availability

Quote to acceptance in one seamless transition removing the need double key data

Stock Management system that that integrates into an invoicing system providing unique ordering numbers and trackable stock allocation as well as the option to mark up stock dependent on customer contract

Mobile App that has the ability down load jobs onto for a mobile engineer to undertake service, and upload conditioning photos

Invoicing off platform, exportable to the PS Financials, with fully customising invoicing with the ability to see Engineer write ups and parts used

Reports and Data Storage Facilities are key and we would also like to see options for portals

Customisation and Support is fundamental to our plan as we understand that our needs may not be a off the shelf product .. how can you tailor and support are needs ?

We would like interested parties to confirm in their reply....who currently uses the systems they support (companies on their portfolio list) and provide a demo or details of the product they are proposing along with a high level cost matrix via the following email ... cts.info@csltd.org.uk

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

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II.2.14) Additional information

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II.3) Estimated date of publication of contract notice

31 January 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

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