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Planning

## **Workshop Management System - Y22017**

Commercial Services Kent Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-023903

Procurement identifier (OCID): ocids-h6vhtk-02e4cf

Published 27 September 2021, 9:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Commercial Services Kent Ltd

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

#### **Contact**

Mr Ian Day

#### **Email**

[csgprocurement@csltd.org.uk](mailto:csgprocurement@csltd.org.uk)

#### **Telephone**

+44 1622236697

#### **Country**

United Kingdom

**NUTS code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Workshop Management System - Y22017

Reference number

DN572313

#### **II.1.2) Main CPV code**

- 48420000 - Facilities management software package and software package suite

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

We are looking to procure a Workshop Management System that fulfils our end to end needs from Quote to invoice and beyond.

Our business is a multi badged heavy and light fleet workshop and we are looking for a system that can grow with us and our Clients in our unique market place, and manage our complex stock requirements from 100s of suppliers in one place.

We have a number of workshops and are taking this opportunity to update our processes, so hand held devises and top end industry standards are key as we look to future proof our business.

Our "must haves" in a system are listed below however if you cannot provide one of these but have an alternative we would still like to hear from you

Diary booking system that links to other online outlets (Autodata/DVLA) reducing the input time and shows in reportable data for productivity and availability

Quote to acceptance in one seamless transition removing the need double key data

Stock Management system that that integrates into an invoicing system providing unique ordering numbers and trackable stock allocation as well as the option to mark up stock dependent on customer contract

Mobile App that has the ability down load jobs onto for a mobile engineer to undertake service, and upload conditioning photos

Invoicing off platform, exportable to the PS Financials, with fully customising invoicing with the ability to see Engineer write ups and parts used

Reports and Data Storage Facilities are key and we would also like to see options for portals

Customisation and Support is fundamental to our plan as we understand that our needs may not be a off the shelf product .. how can you tailor and support are needs ?

We would like interested parties to confirm in their reply....who currently uses the systems they support (companies on their portfolio list) and provide a demo or details of the product they are proposing along with a high level cost matrix via the following email ... [cts.info@csltd.org.uk](mailto:cts.info@csltd.org.uk)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

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#### **II.2.14) Additional information**

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#### **II.3) Estimated date of publication of contract notice**

31 January 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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