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Contract

Community Musculoskeletal (MSK) & Pain Management Service - Northern Lincolnshire

NHS HUMBER & NORTH YORKSHIRE ICB

F03: Contract award notice

Notice identifier: 2024/S 000-023868

Procurement identifier (OCID): ocids-h6vhtk-046902

Published 31 July 2024, 8:55am

Section I: Contracting authority

I.1) Name and addresses

NHS HUMBER & NORTH YORKSHIRE ICB

Health House, Grange Park Lane

WILLERBY

HU106DT

Email

hnyicb.procurement@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

NHS Organisation Data Service

QQQ

Internet address(es)

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Musculoskeletal (MSK) & Pain Management Service - Northern Lincolnshire

Reference number

C283833

II.1.2) Main CPV code

- 85142100 - Physiotherapy services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Humber and North Yorkshire Integrated Care Board (ICB), hereafter the Relevant Authority, is seeking to commission a Community Musculoskeletal (MSK) Service and Pain Management Service for Northern Lincolnshire through a Competitive Process under The Health Care Services (Provider Selection Regime) Regulations 2023. The preferred Provider

will be required to demonstrate how they will deliver a clinically safe, high quality, dignified, cost effective service that puts the individual at the centre of their own care which supports and maintains their on-going health and wellbeing needs.

The service will be required to:

- Provide a timely access to treatment and condition management;
- Enhance and maintain a service user's quality of life;
- Support an overall reduction in hospital outpatient appointments;
- Supports service user self-care/self-management of conditions, where clinically appropriate.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £12,843,440

II.2) Description

II.2.2) Additional CPV code(s)

- 85121000 - Medical practice services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

II.2.4) Description of the procurement

NHS Humber and North Yorkshire Integrated Care Board (ICB), hereafter the Relevant Authority, is seeking to commission a Community Musculoskeletal (MSK) Service and Pain Management Service for Northern Lincolnshire through a Competitive Process under The Health Care Services (Provider Selection Regime) Regulations 2023. The preferred Provider

will be required to demonstrate how they will deliver a clinically safe, high quality, dignified, cost effective service that puts the individual at the centre of their own care which supports

and maintains their on-going health and wellbeing needs.

The service will be required to:

- Provide a timely access to treatment and condition management;
- Enhance and maintain a service user's quality of life;
- Support an overall reduction in hospital outpatient appointments;
- Supports service user self-care/self-management of conditions, where clinically appropriate.

NHS Humber and North Yorkshire ICB is intending to award a contract under the Competitive Process of The Health Care Services (Provider Selection Regime)

Regulations 2023.

Approximate lifetime value of the contract is £12,843,440 - the value includes an optional extension of 12 months.

Community Musculoskeletal (MSK) and Pain Management Service - Northern Lincolnshire, is a new integrated service .

The contract is to be awarded to a Provider who holds contracts with NHS Humber and North Yorkshire ICB.

Contract term - 1 January 2025 to 31 December 2028 (contract term may be extended by 12 months)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 35

Quality criterion - Name: Innovation / Weighting: 8

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 19

Quality criterion - Name: Improving Access, reducing health inequalities and facilitating choice / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Project Specific Requirements / Weighting: 15

Price - Weighting: 5

II.2.11) Information about options

Options: Yes

Description of options

Contract term may be extended by 12 months.

II.2.14) Additional information

II.2.5. Award criteria - Price should be taken to mean Provider Selection Regime 'Key Criteria - Value'

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015899](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 July 2024

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Connect Health Limited

Quorum Business Park, Benton Lane

Newcastle

NE12 8EU

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

02337692

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,843,440

Total value of the contract/lot: £12,843,440

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by Providers must be made to the NHS Humber and North Yorkshire ICB (the Relevant Authority) by 23:59hrs 13 August 2024. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the Competitive Process of the Provider Selection Regime.

Provider representations in relation to this intention to award notice should be submitted in writing to hnyicb.procurement@nhs.net

The contract award was approved by Place Director - North Lincolnshire; Place Director - North-East Lincolnshire and Place Director of Finance - North-East Lincolnshire and North Lincolnshire. No conflicts of interest have been declared in relation to the contract award.

The criteria applied to this intention to award was:

Basic Selection Criteria

- Mandatory and Discretionary Grounds
- Suitability to pursue activity
- Economic and Financial Standing

Key Criteria

Quality - 35.0%

Innovation - 8.0%

Value - 5.0%

Integration, collaboration and service sustainability - 19.0%

Improving Access, reducing health inequalities and facilitating choice - 8.0%

Social Value - 10.0%

Project Specific Requirements - 15.0%

NHS Humber and North Yorkshire ICB has conducted an assessment of the Providers against the stated Basic Selection Criteria, Key Criteria and Project Specific Requirement under a Competitive Process of the Provider Selection Regime. The preferred Provider intending to be awarded the contract achieved the highest aggregate score following assessment against the published award criteria.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>