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Contract

Internet Service Provision – Halls of Residences, Edinburgh & Galashiels Campuses

Heriot-Watt University

F03: Contract award notice

Notice identifier: 2023/S 000-023868

Procurement identifier (OCID): ocds-h6vhtk-03efe6

Published 15 August 2023, 12:23pm

Section I: Contracting authority

I.1) Name and addresses

Heriot-Watt University

Moyen House, Research Park North, Heriot-Watt University

Riccarton, Edinburgh

EH14 4AP

Contact

Richard Kinghorn

Email

R.G.Kinghorn@hw.ac.uk

Telephone

+44 1314514443

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://hw.ac.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00307

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Internet Service Provision – Halls of Residences, Edinburgh & Galashiels Campuses

Reference number

HWU-UK-2324-003-00

II.1.2) Main CPV code

- 72400000 - Internet services

II.1.3) Type of contract

Services

II.1.4) Short description

Internet Service Provision for Halls of Residences, Edinburgh & Galashiels Campuses

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £874,415.15

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of
- UKM91 - Scottish Borders

Main site or place of performance

Heriot-Watt University

Edinburgh Campus

Riccarton

Edinburgh

EH14 4AS

Heriot-Watt University

Scottish Borders Campus

Nether Road

Galashiels

TD1 3HF

II.2.4) Description of the procurement

Internet service provision, offering a 1Gbps wired and 250Mbps wireless service; use of the University Fibre (on campus); Wi-Fi 6 (802.11ax) dual band pervasive Wi-Fi with full site coverage; AP Deployment–In room with ability to connect up to 25 devices per user; Zero download or upload caps or restrictions; Low latency to ensure first class gaming service; Symmetrical service speeds; 24/7/365 multilingual support via Phone, SMS (call back), email, live chat and social media; Customer Student Portal (Student Self-Service Website) / User APP

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Cost criterion - Name: Commercial / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award to Service provider - Boxxe Limited utilising the HealthTrust Europe LLP Framework Agreement for the provision of Enterprise Level Information Communication Technology (ICT) Solutions for hardware, software, programs, applications, security, computer science, managed services, consultancy, support and associated services - References:SF057016 & HTE-005707

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

HWU-UK-2324-003

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

boxxe Limited

The e-centre, Coopergate Way Business Village

Alloa

FK103LP

Telephone

+44 01347812100

Fax

+44 01347811220

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £874,415.15

Section VI. Complementary information

VI.3) Additional information

(SC Ref:741723)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court and Justice of the Peace Court

Edinburgh

Country

United Kingdom