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Not applicable

## **HEALTHCARE CLINICAL INFORMATION SYSTEMS 2 (HCIS) SBS10026**

NHS Shared Business Services Limited

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-023855

Procurement identifier (OCID): ocids-h6vhtk-03630f

Published 25 August 2022, 5:27pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

#### **Contact**

Aidan Woodward

#### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/proc-digital-it-frameworks>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HEALTHCARE CLINICAL INFORMATION SYSTEMS 2 (HCIS) SBS10026

Reference number

SBS10026

#### **II.1.2) Main CPV code**

- 72224100 - System implementation planning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) intends to put in place a Framework Agreement for the provision of Healthcare Clinical Information System and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

The Procurement of a Framework for Healthcare Clinical Information Systems (HCIS) will assist health and social care providers to collate and manage data that support healthcare staff in the assessment, planning and delivery of better patient care across all healthcare settings. Information systems allow for improvement in the quality of patient records and the efficient handling and processing of that data. Information Systems aim to increase effectiveness and efficiency of clinical data and resource base for service provision, research and development, clinical audit, teaching, and training activity.

Additional benefits of HCIS include improvements in the management and administration of clinical and non-clinical services while improving the reporting mechanism and ability to extract required information from the system in timely and accurate manner- improving data-driven decision making of staff.

The associated Framework and Call-Off contract(s) will allow, within certain defined boundaries, both Supplier and Approved Organisations a bilateral route to market that presents an assured and transparent methodology and structure when entering into contract.

Our Approved Organisation list can be found at:

<https://sbs.nhs.uk/proc-framework-agreements-support>

The Framework will be structured using the following Lots;

Lot 1 - Core Healthcare Clinical Information Systems including Electronic Patient Record (EPR) and Patient Administration Systems (PAS)

Lot 2 - Urgent and Emergency Care systems

Lot 3 - Theatre Systems

Lot 4 - Child Health Systems

Lot 5 - Maternity Systems

Lot 6 - Electronic Prescribing and Medicines Administration (EPMA) Systems

Lot 7 - Integration Platforms

Lot 8 - Shared Care Records

Lot 9 - HCIS Implementation Support Services

We are committed to working with Suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-023841](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Instead of

Text

The value provided in Section II.2.6 is only an estimate. We cannot guarantee to successful suppliers any business through this framework agreement. Spend and volumes may vary throughout the life of the framework agreement from the anticipated levels given in this notice.

Section B will be applicable to suppliers bidding for any or all Lots. Section B will be a series of pass/fail gateway questions, information only requirements and scored questions that will satisfy the criteria suitable. Functional and Non-Functional areas covered including Information Standards, Integration and interoperability, Clinical Risk Management, Cloud, Data Migration, Training and Implementation, Support and Maintenance, DTAC Criteria, Usability, System Administration, Staff Efficiency, Patient Safety, Governance, e-Prescribing, Scalability, Shared Care Records, Quality and Continuous Improvement.

Suppliers will also be evaluated on Lot specific requirements, both in terms of set criteria and pricing evaluation. This will only to applicable to those suppliers choosing to respond to each individual lot.

For further details please refer to the Guidance Note

Further General Guidance:

The duration referenced in Section II 1.4 is for the placing of orders.

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Details Regarding Framework Access :

NHS Shared Business Services (SBS) wishes to establish a Framework Agreement for use by the following UK, Isle of Man and Scottish bodies (and any future successors to

these organisations) subject to the approval of NHS SBS:

Public sector bodies, including any statutory and other successor organisations to any of the foregoing and in addition any other commissioners (whether alone or jointly with any other organisation), providers and regulators of NHS funded (either in whole or in part) services including practice-based commissioning consortia, general practice commissioning consortia, the National Commissioning Board (and all sub national offices including any body obtaining new membership to NHS Shared Business Services Ltd).

This includes but is not limited to the following NHS Trusts:

5 Boroughs Partnership NHS Foundation Trust, Alder Hey Children's NHS Foundation Trust, Blackpool Teaching Hospitals NHS Foundation Trust, Bolton NHS Foundation Trust, Bridgewater Community Healthcare NHS Trust, Calderstones Partnership NHS Foundation Trust, Central Manchester University Hospitals NHS Foundation Trust, Cumbria Partnership NHS Foundation Trust, East Cheshire NHS Trust, East Lancashire Hospitals NHS Trust, East London NHS Foundation Trust, Great Western Hospitals NHS Foundation Trust, Greater Manchester West Mental Health NHS Foundation Trust, Lancashire Care NHS Foundation Trust, Liverpool Community Health NHS Trust, Manchester Mental Health & Social Care Trust, Mersey Care NHS Trust, North West Ambulance Service NHS Trust, Pennine Care NHS Foundation Trust, Salford Royal NHS Foundation Trust, St. Helens and Knowsley Teaching Hospitals NHS Trust, Staffordshire & Stoke On Trent Partnership NHS Trust, Tameside Hospital NHS Foundation Trust, The Christie NHS Foundation Trust, University Hospitals of Morecambe Bay NHS Foundation Trust, Wrightington Wigan & Leigh NHS Foundation Trust.

In addition, the following public sector bodies will be able to use the Framework subject to the approval of NHSSBS:

Central Government Departments, Executive Agencies and NDPBs

<https://www.gov.uk/government/organisations>

<http://resources.civilservice.gov.uk/wp-content/uploads/2011/09/PB12.pdf>

<http://www.ons.gov.uk/ons/rel/na-classification/national-accounts-sector-classification/classification-update--may-2014/public-sector-classification-guide---may-2014.xls>

National Health Service (NHS) bodies, including:

Acute Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

Clinical Commissioning Groups:

<http://www.nhs.uk/ServiceDirectories/Pages/CCGListing.aspx>

Mental Health Trusts:

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

Ambulance Trusts:

<http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx>

Care Trusts: <http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

Area Teams: <http://www.nhs.uk/ServiceDirectories/Pages/AreaTeamListing.aspx>

Special Health Authorities:

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

other English NHS bodies:

<http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx>

Arms Length Bodies: <https://www.gov.uk/government/publications/arms-length-bodies/our-arms-length-bodies>

The NHS Commissioning Board and other organisations involved in commissioning or overseeing General Practitioner services and GP consortia which will be responsible for commissioning most aspects of NHS care (or equivalent body/bodies established pursuant to legislation enacted as a result of, or in connection with, the White Paper, Equity and Excellence: Liberating the NHS published July 2010.

GP Practices: <http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx>, and: <http://www.general-practitioners-uk.co.uk/>

and any other provider of primary medical services:

a) who are a party to any of the following contracts:

- General Medical Services (GMS),
- Personal Medical Services (PMS),
- Alternative Provider Medical Services (APMS) and/or

b) Commissioned by the NHS Commissioning Board or other organisations involved in commissioning or overseeing General Practitioner services, as described above.

Social Enterprises:

[http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod\\_co\\_nsum\\_dh/groups/dh\\_digitalassets/@dh/@en/documents/digitalasset/dh\\_119228.pdf](http://webarchive.nationalarchives.gov.uk/20130107105354/http://www.dh.gov.uk/prod_co_nsum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_119228.pdf)

Local Authorities:

<https://www.gov.uk/find-your-local-council>

NHS Wales (National Health Service for Wales) including but not limited to: Welsh Health Boards, Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

<http://www.nhsdirect.wales.nhs.uk/localservices/localhealthboards/>

Other Welsh Public Bodies - Welsh Local Authorities

NHS Scotland (National Health Service for Scotland) including but not limited to: NHS Boards, Hospitals, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services:

<http://www.show.scot.nhs.uk/organisations/index.aspx>

Other Scottish Public Bodies: - Scottish Government, Scottish Local Authorities, Scottish Agencies, NDPBs, Scottish Further and Higher Education Boards, Scottish Police, Scottish Fire and Rescue, Scotland Citizens Advice, Scottish Schools and Scottish Housing Associations.

NHS Northern Ireland (National Health Service for Northern Ireland) including but not limited to: Health and Social Care Trusts, Primary care Services GPs, pharmacies, dentists and optometrists, Hospital services, social care services and community services, including those provided through community health centres and mental health services:

<http://www.hscni.net/>

Northern Ireland Public Bodies including Local Authorities, Schools, Police Service, Citizens Advice.

Hospices in the UK:

<http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/>

Local Authorities

<https://www.gov.uk/find-your-local-council>



<http://openlylocal.com/councils/all>

<http://www.ubico.co.uk> (agents acting on behalf of Cheltenham Borough Council)

Any commercial, not-for-profit, or other charitable entity created, controlled, and financed by a local authority or authorities with regard to provision of services captured by this framework

Police forces and other emergency services, including fire and rescue services, the maritime and coast guard agency and other rescue authorities (a list of police authorities and fire and rescue services can be found respectively at the following:

<http://www.police.uk/contact/force-website/>

<http://apccs.police.uk/about-the-apcc/>

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.nifrs.org/areas-districts>

<http://www.firescotland.gov.uk/your-area.aspx>

Educational establishments Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but NOT

Independent Schools

<http://www.education.gov.uk/edubase>

Read

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