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Contract

## **Avaya Telephony and Nice Voice Record**

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-023844

Procurement identifier (OCID): ocds-h6vhtk-036311

Published 25 August 2022, 4:38pm

## **Section I: Contracting authority**

### I.1) Name and addresses

South East Coast Ambulance Service NHS Foundation Trust

Unit 29, Eldon Way Industrial Estate, Paddock Wood

**Tunbridge Wells** 

**TN12 6BE** 

#### **Email**

procurement@secamb.nhs.uk

### **Telephone**

+44 1892831139

### Country

**United Kingdom** 

#### **NUTS** code

UKJ - South East (England)

Internet address(es)

Main address

www.secamb.nhs.uk

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

Other activity

**Ambulance Services** 

## **Section II: Object**

### II.1) Scope of the procurement

II.1.1) Title

Avaya Telephony and Nice Voice Record

### II.1.2) Main CPV code

• 72260000 - Software-related services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

111 and 999 Telephony Telephone System, Voice Recording and Support Maintenance

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £879,728.37

## II.2) Description

## II.2.3) Place of performance

**NUTS** codes

• UKJ - South East (England)

## II.2.4) Description of the procurement

Avaya Telephony and Nice Voice Record

## II.2.5) Award criteria

Price

## II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

#### **Explanation:**

The contract got Direct Awarded via Crown Commercial Services (CCS), Framework RM3808 Lot 13.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## Section V. Award of contract

#### **Contract No**

ecm 13538

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

4 May 2022

### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

4Net Technologies

3 Scholar Green Road, Manchester, M32 0TR

Manchester

Email

lquarrier@fournet.co.uk

Country

**United Kingdom** 

**NUTS** code

• UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £879,728.37

# **Section VI. Complementary information**

## VI.4) Procedures for review

VI.4.1) Review body

South East Coast Ambulance Service NHS Foundation Trust

**Nexus House** 

Gatwick

**RH10 9BG** 

Email

procurement@secamb.nhs.uk

Telephone

+44 1892831139

Country

**United Kingdom**