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Contract

## **Avaya Telephony and Nice Voice Record**

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-023844

Procurement identifier (OCID): ocids-h6vhtk-036311

Published 25 August 2022, 4:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South East Coast Ambulance Service NHS Foundation Trust

Unit 29, Eldon Way Industrial Estate, Paddock Wood

Tunbridge Wells

TN12 6BE

#### **Email**

[procurement@secamb.nhs.uk](mailto:procurement@secamb.nhs.uk)

#### **Telephone**

+44 1892831139

#### **Country**

United Kingdom

#### **NUTS code**

UKJ - South East (England)

**Internet address(es)**

Main address

[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Ambulance Services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Avaya Telephony and Nice Voice Record

**II.1.2) Main CPV code**

- 72260000 - Software-related services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

111 and 999 Telephony Telephone System, Voice Recording and Support Maintenance

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £879,728.37

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

Avaya Telephony and Nice Voice Record

### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract got Direct Awarded via Crown Commercial Services (CCS), Framework RM3808 Lot 13.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

ecm\_13538

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

4Net Technologies

3 Scholar Green Road, Manchester, M32 0TR

Manchester

Email

[lquarrier@fournet.co.uk](mailto:lquarrier@fournet.co.uk)

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £879,728.37

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

South East Coast Ambulance Service NHS Foundation Trust

Nexus House

Gatwick

RH10 9BG

Email

[procurement@secamb.nhs.uk](mailto:procurement@secamb.nhs.uk)

Telephone

+44 1892831139

Country

United Kingdom