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Contract

Avaya Telephony and Nice Voice Record

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2022/S 000-023844

Procurement identifier (OCID): ocids-h6vhtk-036311

Published 25 August 2022, 4:38pm

Section I: Contracting authority

I.1) Name and addresses

South East Coast Ambulance Service NHS Foundation Trust

Unit 29, Eldon Way Industrial Estate, Paddock Wood

Tunbridge Wells

TN12 6BE

Email

procurement@secamb.nhs.uk

Telephone

+44 1892831139

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

www.secamb.nhs.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Ambulance Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Avaya Telephony and Nice Voice Record

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

111 and 999 Telephony Telephone System, Voice Recording and Support Maintenance

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £879,728.37

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Avaya Telephony and Nice Voice Record

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract got Direct Awarded via Crown Commercial Services (CCS), Framework RM3808 Lot 13.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

ecm_13538

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 May 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

4Net Technologies

3 Scholar Green Road, Manchester, M32 0TR

Manchester

Email

lquarrier@fournet.co.uk

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £879,728.37

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

South East Coast Ambulance Service NHS Foundation Trust

Nexus House

Gatwick

RH10 9BG

Email

procurement@secamb.nhs.uk

Telephone

+44 1892831139

Country

United Kingdom