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Contract

Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)

PROCURE PLUS HOLDINGS LIMITED

F03: Contract award notice

Notice identifier: 2024/S 000-023830

Procurement identifier (OCID): ocds-h6vhtk-0444f5

Published 30 July 2024, 4:51pm

Section I: Contracting authority

I.1) Name and addresses

PROCURE PLUS HOLDINGS LIMITED

The Lancastrian Office Centre, Talbot Road

MANCHESTER

M320FP

Contact

Clare Tetlow

Email

frameworks@procure-plus.com

Country

United Kingdom

Region code

UKD34 - Greater Manchester South West

Companies House

05888820

Internet address(es)

Main address

<http://www.procure-plus.com>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

Procure Plus are a value focused, not for profit company that specialises in the procurement of goods and services related to both the new build, repair, and maintenance of social housing.

Procure Plus wishes to procure and enter into a framework agreement for the servicing and repair of gas and renewable heating equipment. This will cover the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems. It will also cover the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems. The servicing, maintenance and repair of renewable heating systems covers both air source heat pump and ground source heat pump systems for both domestic and commercial heating equipment.

In accordance with the provisions of the Public Contract Regulations 2015 (63)(7), Bidders on Lot 1 and Lot 2 are advised that Contractors who are appointed to this framework agreement will not be permitted to sub-contract the responsibility for the service, maintenance, and repair of gas appliances. Due to the business criticality and risk to both the customer organisation and the resident, the responsibility for the service maintenance and repair of gas appliances will be the responsibility of the Contractor who is appointed to the framework agreement. Contractors appointed to the framework agreement will be permitted, with the agreement of the Customer, to utilise subcontractors to complete the works required to solid fuel appliances and to supplement the service, maintenance, and repair of gas appliances in exceptional circumstances. For example, additional volume caused by extreme weather conditions and / or the geographical spread

of properties.

Bidders are permitted to sub-contract the responsibility for the service, maintenance, and repair of renewable technologies within scope of the framework agreement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £108,020,000

II.2) Description

II.2.1) Title

Servicing and repair of domestic gas and renewable heating equipment

Lot No

1

II.2.2) Additional CPV code(s)

- 09110000 - Solid fuels
- 42511110 - Heat pumps
- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531200 - Gas appliance maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to

indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

II.2.4) Description of the procurement

This Lot is for the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems.

The servicing of gas appliances will be undertaken through a 3* service and maintenance provision. Repairs that fall outside the 3* service package are also included within the scope of this Lot.

The servicing, maintenance and repair of renewable heating appliances covers both air source heat pump and ground source heat pump systems. Repairs that fall outside the service package are also included within this Lot.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.14) Additional information

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.

II.2) Description

II.2.1) Title

Servicing and repair of commercial gas and renewable heating equipment

Lot No

2

II.2.2) Additional CPV code(s)

- 42511110 - Heat pumps
- 45331100 - Central-heating installation work
- 45331110 - Boiler installation work
- 50531200 - Gas appliance maintenance services
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

II.2.4) Description of the procurement

This Lot is for the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems.

The servicing, maintenance and repair of renewable heating installations covers both air source heat pump and ground source heat pump systems.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.14) Additional information

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006773](#)

Section V. Award of contract

Title

Servicing and repair of domestic gas and renewable heating equipment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2024

V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

British Gas Social Housing Limited (PH Jones)

Windsor

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01026007

The contractor is an SME

No

V.2.3) Name and address of the contractor

Liberty Gas Group Ltd

Liverpool

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04242416

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sure Maintenance Ltd

Liverpool

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4072464

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dodd Group (Midlands) Limited

Telford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1179878

The contractor is an SME

No

V.2.3) Name and address of the contractor

K&T Heating Ltd

Dartford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

5158607

The contractor is an SME

No

V.2.3) Name and address of the contractor

Rothwell Plumbing Services Ltd

Wigan

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03382494

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aaron Services Limited

Dartford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3193203

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Leatherhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1006630

The contractor is an SME

No

V.2.3) Name and address of the contractor

Everwarm Ltd

Bathgate

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC390210

The contractor is an SME

No

V.2.3) Name and address of the contractor

Renuvo Ltd

Tamworth

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

7289284

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Ashley & McDonough Ltd

Prescot

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05426731

The contractor is an SME

No

V.2.3) Name and address of the contractor

D & K Heating Services Limited

Sutton Coldfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

5016014

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

IDM (Contractors) Limited

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04770102

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BSW Heating Limited

Kenley

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01047746

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Robert Heath Heating Limited

New Malden

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01773699

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Gas Call Services Ltd

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC163066

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,520,000

Section V. Award of contract

Lot No

2

Title

Servicing and repair of commercial gas and renewable heating equipment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2024

V.2.2) Information about tenders

Number of tenders received: 24

Number of tenders received by electronic means: 24

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DFP Services Ltd

Durham

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04123832

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liberty Gas Group Ltd

Liverpool

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04242416

The contractor is an SME

No

V.2.3) Name and address of the contractor

Seddon Construction Ltd

Bolton

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03578140

The contractor is an SME

No

V.2.3) Name and address of the contractor

British Gas Social Housing Limited (PH Jones)

Windsor

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01026007

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gas Call Services Ltd

Glasgow

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SC163066

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

AMD Environmental Ltd

Dartford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02448655

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sure Maintenance Ltd

Liverpool

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4072464

The contractor is an SME

No

V.2.3) Name and address of the contractor

D & K Heating Services Limited

Sutton Coldfield

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

5016014

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dodd Group (Midlands) Limited

Telford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1179878

The contractor is an SME

No

V.2.3) Name and address of the contractor

Robert Heath Heating Limited

New Malden

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

01773699

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GOS Heating Limited

Preston

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03259068

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Aaron Services Limited

Dartford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3193203

The contractor is an SME

No

V.2.3) Name and address of the contractor

Renuvo Ltd

Tamworth

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

7289284

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

K&T Heating Ltd

Dartford

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

5158607

The contractor is an SME

No

V.2.3) Name and address of the contractor

T Brown Group Limited

Leatherhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1006630

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £27,500,000

Section VI. Complementary information

VI.3) Additional information

Individual contracting authorities and organisations entitled to access the framework agreement will have the option to agree and award contracts to the appointed service providers at any point during the term of the framework agreement. Such contracting authorities and organisations are as follows:

Any customer of Procure Plus from time to time, which may include:

Any social housing provider in the United Kingdom from time to time. 'Social Housing Provider' for this purpose means any provider of social housing and

includes, without limitation, registered providers, local authorities, and arm's length management organisations (ALMOs)

Any local authority

Any combined authority or associated body

Any police, fire or rescue authority

Any transport authority

Any NHS trust or body, or other health authority

Any waste disposal authority; any university, school, free school, college or academy

Any other contracting authority (as defined in the Public Contracts Regulations 2015) that does not fall within any of the aforementioned categories

Any entity or joint venture company that any of the aforementioned contracting authorities and organisations holds an interest in from time to time.

A list of current social housing providers can be found by visiting:

<https://www.gov.uk/government/publications/registered-providers-of-social-housing>

(<https://www.gov.uk/government/publications/registered-providers-of-social-housing>)

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European

Regional Development Fund.

Procure Plus reserves the right to cancel the procurement at any time and not to proceed with all or part of the Framework Agreement.

Procure Plus will not, under any circumstances, reimburse any expense incurred by applicants in preparing their tender submissions or in participating in this procurement process.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom