This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/023830-2024">https://www.find-tender.service.gov.uk/Notice/023830-2024</a>

#### Contract

# Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)

PROCURE PLUS HOLDINGS LIMITED

F03: Contract award notice

Notice identifier: 2024/S 000-023830

Procurement identifier (OCID): ocds-h6vhtk-0444f5

Published 30 July 2024, 4:51pm

## **Section I: Contracting authority**

#### I.1) Name and addresses

PROCURE PLUS HOLDINGS LIMITED

The Lancastrian Office Centre, Talbot Road

**MANCHESTER** 

M320FP

Contact

Clare Tetlow

**Email** 

frameworks@procure-plus.com

Country

**United Kingdom** 

Region code

UKD34 - Greater Manchester South West

## **Companies House**

05888820

## Internet address(es)

Main address

www.procure-plus.com

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Housing and community amenities

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Servicing and Repair of Gas and Renewable Heating Equipment (Domestic and Commercial)

#### II.1.2) Main CPV code

• 50720000 - Repair and maintenance services of central heating

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Procure Plus are a value focused, not for profit company that specialises in the procurement of goods and services related to both the new build, repair, and maintenance of social housing.

Procure Plus wishes to procure and enter into a framework agreement for the servicing and repair of gas and renewable heating equipment. This will cover the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems. It will also cover the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems. The servicing, maintenance and repair of renewable heating systems covers both air source heat pump and ground source heat pump systems for both domestic and commercial heating equipment.

In accordance with the provisions of the Public Contract Regulations 2015 (63)(7), Bidders on Lot 1 and Lot 2 are advised that Contractors who are appointed to this framework agreement will not be permitted to sub-contract the responsibility for the service, maintenance, and repair of gas appliances. Due to the business criticality and risk to both the customer organisation and the resident, the responsibility for the service maintenance and repair of gas appliances will be the responsibility of the Contractor who is appointed to the framework agreement. Contractors appointed to the framework agreement will be permitted, with the agreement of the Customer, to utilise subcontractors to complete the works required to solid fuel appliances and to supplement the service, maintenance, and repair of gas appliances in exceptional circumstances. For example, additional volume caused by extreme weather conditions and / or the geographical spread

of properties.

Bidders are permitted to sub-contract the responsibility for the service, maintenance, and repair of renewable technologies within scope of the framework agreement.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £108,020,000

### II.2) Description

#### II.2.1) Title

Servicing and repair of domestic gas and renewable heating equipment

Lot No

1

#### II.2.2) Additional CPV code(s)

- 09110000 Solid fuels
- 42511110 Heat pumps
- 45331100 Central-heating installation work
- 45331110 Boiler installation work
- 50531200 Gas appliance maintenance services
- 50710000 Repair and maintenance services of electrical and mechanical building installations
- 50720000 Repair and maintenance services of central heating

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to

indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

#### II.2.4) Description of the procurement

This Lot is for the annual servicing, maintenance, and repair of domestic gas fired central heating installations, domestic miscellaneous gas appliances, solid fuel appliances and domestic renewable heating systems.

The servicing of gas appliances will be undertaken through a 3\* service and maintenance provision. Repairs that fall outside the 3\* service package are also included within the scope of this Lot.

The servicing, maintenance and repair of renewable heating appliances covers both air source heat pump and ground source heat pump systems. Repairs that fall outside the service package are also included within this Lot.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

#### II.2.14) Additional information

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.

## II.2) Description

#### II.2.1) Title

Servicing and repair of commercial gas and renewable heating equipment

Lot No

2

#### II.2.2) Additional CPV code(s)

- 42511110 Heat pumps
- 45331100 Central-heating installation work
- 45331110 Boiler installation work
- 50531200 Gas appliance maintenance services
- 50710000 Repair and maintenance services of electrical and mechanical building installations
- 50720000 Repair and maintenance services of central heating

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

The place of performance is described as the United Kingdom, and this is intended to indicate that individual Customers of the framework agreement will own and manage property across some or all of this area. Contractors who are appointed to the framework agreement will not be required to work across the entirety of the UK and they will be able to limit their participation in call off processes to those opportunities that align with the geographical areas in which their organisation operates.

#### II.2.4) Description of the procurement

This Lot is for the annual servicing, maintenance, and repair within domestic and non-domestic settings of commercial gas fired heating installations, HVAC systems and commercial renewable heating systems.

The servicing, maintenance and repair of renewable heating installations covers both air source heat pump and ground source heat pump systems.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

#### II.2.14) Additional information

Procure Plus intends to appoint 15 Contractors to this lot.

Procure Plus reserves the option to appoint a limited number of additional Contractors to this lot of the framework agreement, beyond the 15 stated above. This option may be exercised by Procure Plus where there is a close proximity in the final overall scores between the 15th bidder and the bidders who are ranked in close proximity beneath. Bidders are advised that this is an option and not an obligation on the part of Procure Plus. Procure Plus reserves the right not to exercise this option and to only appoint 15 Contractors to this framework at the conclusion of the evaluation.

## Section IV. Procedure

## IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2024/S 000-006773</u>

## Section V. Award of contract

#### **Title**

Servicing and repair of domestic gas and renewable heating equipment

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

5 July 2024

#### V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

British Gas Social Housing Limited (PH Jones)

Windsor

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Companies House

01026007

The contractor is an SME

No

#### V.2.3) Name and address of the contractor

Liberty Gas Group Ltd

Liverpool
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
04242416
The contractor is an SME
No
V.2.3) Name and address of the contractor
Sure Maintenance Ltd
Liverpool
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
4072464
The contractor is an SME
No
V.2.3) Name and address of the contractor
Dodd Group (Midlands) Limited
Telford

Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
1179878
The contractor is an SME
No
V.2.3) Name and address of the contractor
K&T Heating Ltd
Dartford
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
5158607
The contractor is an SME
No
V.2.3) Name and address of the contractor
Rothwell Plumbing Services Ltd
Wigan
Wigan Country

## **United Kingdom NUTS** code • UK - United Kingdom Companies House 03382494 The contractor is an SME Yes V.2.3) Name and address of the contractor **Aaron Services Limited** Dartford Country **United Kingdom NUTS** code • UK - United Kingdom Companies House 3193203 The contractor is an SME No V.2.3) Name and address of the contractor T Brown Group Limited Leatherhead Country **United Kingdom**

## **NUTS** code • UK - United Kingdom Companies House 1006630 The contractor is an SME No V.2.3) Name and address of the contractor **Everwarm Ltd** Bathgate Country **United Kingdom NUTS** code • UK - United Kingdom Companies House SC390210 The contractor is an SME No V.2.3) Name and address of the contractor Renuvo Ltd **Tamworth** Country **United Kingdom**

**NUTS** code

UK - United Kingdom
Companies House
7289284
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Ashley & McDonough Ltd
Prescot
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
05426731
The contractor is an SME
No
V.2.3) Name and address of the contractor
D & K Heating Services Limited
Sutton Coldfield
Country
United Kingdom
NUTS code
UK - United Kingdom

Companies House
5016014
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
IDM (Contractors) Limited
Leeds
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
04770102
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
BSW Heating Limited
Kenley
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House

## 01047746 The contractor is an SME Yes V.2.3) Name and address of the contractor Robert Heath Heating Limited New Malden Country **United Kingdom NUTS** code • UK - United Kingdom Companies House 01773699 The contractor is an SME Yes V.2.3) Name and address of the contractor Gas Call Services Ltd Glasgow Country **United Kingdom NUTS** code • UK - United Kingdom

SC163066

Companies House

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,520,000

## Section V. Award of contract

#### Lot No

2

#### **Title**

Servicing and repair of commercial gas and renewable heating equipment

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

5 July 2024

#### V.2.2) Information about tenders

Number of tenders received: 24

Number of tenders received by electronic means: 24

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

**DFP Services Ltd** 

Durham

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Companies House

04123832

The contractor is an SME

#### Yes

## V.2.3) Name and address of the contractor

Liberty Gas Group Ltd

Liverpool

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Companies House

04242416

The contractor is an SME

No

## V.2.3) Name and address of the contractor

Seddon Construction Ltd

Bolton

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Companies House

03578140

The contractor is an SME

No

## V.2.3) Name and address of the contractor

V.2.3) Name and address of the contractor

AMD Environmental Ltd
Dartford
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
02448655
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Sure Maintenance Ltd
Liverpool
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
4072464
The contractor is an SME
No
V.2.3) Name and address of the contractor
D & K Heating Services Limited

Sutton Coldfield
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
5016014
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Dodd Group (Midlands) Limited
Telford
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
Companies House 1179878
1179878
1179878 The contractor is an SME
1179878 The contractor is an SME No

Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
01773699
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
GOS Heating Limited
Preston
Country
United Kingdom
NUTS code
UK - United Kingdom
Companies House
03259068
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Aaron Services Limited
Aaron Services Limited  Dartford

## **United Kingdom NUTS** code • UK - United Kingdom Companies House 3193203 The contractor is an SME No V.2.3) Name and address of the contractor Renuvo Ltd **Tamworth** Country **United Kingdom** NUTS code • UK - United Kingdom Companies House 7289284 The contractor is an SME Yes V.2.3) Name and address of the contractor **K&T Heating Ltd** Dartford Country **United Kingdom**

#### **NUTS** code

• UK - United Kingdom

Companies House

5158607

The contractor is an SME

No

## V.2.3) Name and address of the contractor

T Brown Group Limited

Leatherhead

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

Companies House

1006630

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £27,500,000

## **Section VI. Complementary information**

## VI.3) Additional information

Individual contracting authorities and organisations entitled to access the framework agreement will have the option to agree and award contracts to the appointed service providers at any point during the term of the framework agreement. Such contracting authorities and organisations are as follows:

Any customer of Procure Plus from time to time, which may include:

Any social housing provider in the United Kingdom from time to time. 'Social Housing Provider' for this purpose means any provider of social housing and

includes, without limitation, registered providers, local authorities, and arm's length management organisations (ALMOs)

Any local authority

Any combined authority or associated body

Any police, fire or rescue authority

Any transport authority

Any NHS trust or body, or other health authority

Any waste disposal authority; any university, school, free school, college or academy

Any other contracting authority (as defined in the Public Contracts Regulations 2015) that does not fall within any of the aforementioned categories

Any entity or joint venture company that any of the aforementioned contracting authorities and organisations holds an interest in from time to time.

A list of current social housing providers can be found by visiting:

https://www.gov.uk/government/publications/registered-providers-of-social-housing

(https://www.gov.uk/government/publications/registered-providers-of-social-housing)

A number of contracts called off under the framework agreement may be completed using funding received via the European Union including but not limited to the European

Regional Development Fund.

Procure Plus reserves the right to cancel the procurement at any time and not to proceed with all or part of the Framework Agreement.

Procure Plus will not, under any circumstances, reimburse any expense incurred by applicants in preparing their tender submissions or in participating in this procurement process.

## VI.4) Procedures for review

#### VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

**United Kingdom** 

#### VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

**United Kingdom**