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Contract

Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices

NHS Supply Chain

F03: Contract award notice

Notice identifier: 2022/S 000-023826

Procurement identifier (OCID): ocids-h6vhtk-0303e8

Published 25 August 2022, 3:43pm

Section I: Contracting authority

I.1) Name and addresses

NHS Supply Chain

Wellington House, 133-155 Waterloo Road

London

SE1 8UG

Email

Amina.Day@supplychain.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.supplychain.nhs.uk/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices

II.1.2) Main CPV code

- 33196000 - Medical aids

II.1.3) Type of contract

Supplies

II.1.4) Short description

Technology Enabled Care, Electronic assistive Technology and Lone Worker Devices.

The framework will offer a comprehensive and wide range of suppliers, different products and services providing participating authorities and service users with flexibility and choice in meeting specific needs and requirements. Participating authorities will have the option to procure products on an ad hoc basis or through more regular and structured bulk purchase arrangements.

Lot 1 Environmental Controls

Lot 2 Augmentative and Alternative Communication

Lot 3 Access Devices

Lot 4 Mounts

Lot 5 Telehealth

Lot 6 Medicines Management

Lot 7 Telehealth Service, Maintenance and Support

Lot 8 Electronic Assistive Technology, Maintenance and Support

Lot 9 Lone Worker Devices

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.1) Title

Environmental Controls

Lot No

1

II.2.2) Additional CPV code(s)

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Products designed to provide control of electronic appliances and other equipment within and individuals' home for those whose disability would otherwise make control of this equipment challenging or impossible

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Augmentative and Alternative Communication (AAC)

Lot No

2

II.2.2) Additional CPV code(s)

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Products designed to provide forms of communication to those whose disability either fully or partially prevents verbal communication.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Access Devices

Lot No

3

II.2.2) Additional CPV code(s)

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Products designed to provide an alternative to a standard mouse or keyboard and including specialist interfaces to communication aids or environmental controls, equipment such as eye-gaze technology and switches.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Mounts

Lot No

4

II.2.2) Additional CPV code(s)

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Products which enable communication aids, environmental control systems and computer access devices to be mounted, for example to wheelchairs.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telehealth

Lot No

5

II.2.2) Additional CPV code(s)

- 32571000 - Communications infrastructure
- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The use of technologies such as remote monitoring and emergency alarms to enable individuals to receive care at home so that they can live independently

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Medicines Management

Lot No

6

II.2.2) Additional CPV code(s)

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Technology enabled smart medication management system which prompts the user when medications are due. Support provided via nominated contacts through an app on their smart phone allowing them to prompt the user

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Telehealth Service, Maintenance and Support

Lot No

7

II.2.2) Additional CPV code(s)

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of service, maintenance and support contracts for products in Lot 5 and 6

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Electronic Assistive Technology, Maintenance and Support

Lot No

8

II.2.2) Additional CPV code(s)

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of service, maintenance and support contracts for products in Lots 1, 2 3 and 4.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lone Worker Devices

Lot No

9

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 32571000 - Communications infrastructure
- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Devices that enable lone workers to trigger an emergency alert or have one triggered automatically if they are unable to do so.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-031857](#)

Section V. Award of contract

Lot No

1

Title

Environmental Controls

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from tenderers from other EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £0.01 taken into consideration

Section V. Award of contract

Lot No

2

Title

Augmentative and Alternative Communication (AAC)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EyeTech International Ltd

Bradford

Country

United Kingdom

NUTS code

- UKE41 - Bradford

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jabbla UK Ltd

Grantham

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liberator Ltd

Grantham

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

3

Title

Access Devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

V.2.3) Name and address of the contractor

Iansyst Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sensory Guru Ltd

Upper Hartfield

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

4

Title

Mounts

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mounts & More Ltd

Nuneaton

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sensory Guru Ltd

Upper Hartfield

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

5

Title

Telehealth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Baywater Healthcare UK LTD

Crewe

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

V.2.3) Name and address of the contractor

Legrand Electric Ltd

Cramlington

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

V.2.3) Name and address of the contractor

Lifeline 24

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

6

Title

Medicines Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Legrand Electric Ltd

Cramlington

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

7

Title

Telehealth Service, Maintenance and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Baywater Healthcare UK LTD

Crewe

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

8

Title

Electronic Assistive Technology, Maintenance and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

9

Title

Lone Worker Devices

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 August 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Orbis Protect

Uxbridge

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.3) Name and address of the contractor

Relianace High -Tech Ltd

Bracknell

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Skyguard Ltd T/A Peoplesafe

Epsom

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Total Mobile

Belfast

Country

United Kingdom

NUTS code

- UKN06 - Belfast

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Supply Chain

Nottingham

Country

United Kingdom