

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023826-2022>

Contract

## **Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices**

NHS Supply Chain

F03: Contract award notice

Notice identifier: 2022/S 000-023826

Procurement identifier (OCID): ocds-h6vhtk-0303e8

Published 25 August 2022, 3:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Supply Chain

Wellington House, 133-155 Waterloo Road

London

SE1 8UG

#### **Email**

[Amina.Day@supplychain.nhs.uk](mailto:Amina.Day@supplychain.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.supplychain.nhs.uk/>

#### **I.4) Type of the contracting authority**

National or federal Agency/Office

#### **I.5) Main activity**

Health

---

### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices

##### **II.1.2) Main CPV code**

- 33196000 - Medical aids

##### **II.1.3) Type of contract**

Supplies

##### **II.1.4) Short description**

Technology Enabled Care, Electronic assistive Technology and Lone Worker Devices.

The framework will offer a comprehensive and wide range of suppliers, different products and services providing participating authorities and service users with flexibility and choice in meeting specific needs and requirements. Participating authorities will have the option to procure products on an ad hoc basis or through more regular and structured bulk purchase arrangements.

Lot 1 Environmental Controls

Lot 2 Augmentative and Alternative Communication

Lot 3 Access Devices

Lot 4 Mounts

Lot 5 Telehealth

Lot 6 Medicines Management

Lot 7 Telehealth Service, Maintenance and Support

Lot 8 Electronic Assistive Technology, Maintenance and Support

Lot 9 Lone Worker Devices

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,000,000

### **II.2) Description**

#### **II.2.1) Title**

Environmental Controls

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Products designed to provide control of electronic appliances and other equipment within and individuals' home for those whose disability would otherwise make control of this equipment challenging or impossible

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Augmentative and Alternative Communication (AAC)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Products designed to provide forms of communication to those whose disability either fully or partially prevents verbal communication.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Access Devices

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Products designed to provide an alternative to a standard mouse or keyboard and including specialist interfaces to communication aids or environmental controls, equipment such as eye-gaze technology and switches.

## **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Mounts

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Products which enable communication aids, environmental control systems and computer access devices to be mounted, for example to wheelchairs.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Telehealth

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 32571000 - Communications infrastructure
- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The use of technologies such as remote monitoring and emergency alarms to enable individuals to receive care at home so that they can live independently

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Medicines Management

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Technology enabled smart medication management system which prompts the user when medications are due. Support provided via nominated contacts through an app on their smart phone allowing them to prompt the user

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union



funds: No

## **II.2) Description**

### **II.2.1) Title**

Telehealth Service, Maintenance and Support

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provision of service, maintenance and support contracts for products in Lot 5 and 6

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Electronic Assistive Technology, Maintenance and Support

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provision of service, maintenance and support contracts for products in Lots 1, 2 3 and 4.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lone Worker Devices

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 32500000 - Telecommunications equipment and supplies
- 32571000 - Communications infrastructure
- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Devices that enable lone workers to trigger an emergency alert or have one triggered automatically if they are unable to do so.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-031857](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Environmental Controls

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from tenderers from other EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £0.01 / Highest offer: £0.01 taken into consideration

---

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Augmentative and Alternative Communication (AAC)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

EyeTech International Ltd

Bradford

Country

United Kingdom

NUTS code

- UKE41 - Bradford

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Jabbla UK Ltd

Grantham

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Liberator Ltd

Grantham

Country

United Kingdom

NUTS code

- UKF30 - Lincolnshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Access Devices

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Iansyst Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ27 - West Sussex (South West)

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sensory Guru Ltd

Upper Hartfield

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Mounts

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from tenderers from other EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes



**V.2.3) Name and address of the contractor**

Hugh Steeper Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Mounts & More Ltd

Nuneaton

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Sensory Guru Ltd

Upper Hartfield

Country

United Kingdom

NUTS code

- UKJ22 - East Sussex CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Smartbox Assistive Technology

Malvern

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tobii Dynavox Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE3 - South Yorkshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## Section V. Award of contract

### Lot No

5

### Title

Telehealth

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 August 2022

#### V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Abilia Ltd

Cambridge

Country

United Kingdom

NUTS code

- UKH12 - Cambridgeshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Baywater Healthcare UK LTD

Crewe

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Cramlington

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Lifeline 24

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

### **Section V. Award of contract**

#### **Lot No**

6

#### **Title**

Medicines Management

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

25 August 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Cramlington

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section V. Award of contract**

### **Lot No**

7

### **Title**

Telehealth Service, Maintenance and Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Baywater Healthcare UK LTD

Crewe

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01



---

## **Section V. Award of contract**

### **Lot No**

8

### **Title**

Electronic Assistive Technology, Maintenance and Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

DH2 Solutions Ltd

Leeds

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PCBy Voice

Crawley

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Possum Ltd

Aylesbury

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section V. Award of contract**

### **Lot No**

9

### **Title**

Lone Worker Devices

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Orbis Protect

Uxbridge

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Relianace High -Tech Ltd

Bracknell

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Skyguard Ltd T/A Peoplesafe

Epsom

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Total Mobile

Belfast

Country

United Kingdom

NUTS code

- UKN06 - Belfast

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £0.01

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Supply Chain

Nottingham

Country

United Kingdom