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Planning

NHS Central Legal Office Replacement Case Management System

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-023814

Procurement identifier (OCID): ocds-h6vhtk-02e479

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Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

michael.walker3@nhs.scot

Telephone

+44 1698794410

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Central Legal Office Replacement Case Management System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Scotland is exploring options for replacement information technology solutions to deliver functionality of a legal services case management IT system.

The case management system (CMS) will be used by Central Legal Office (CLO), a strategic business unit within The Common Services Agency, more commonly referred to as NHS National Services Scotland, NHS NSS or simply NSS.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48517000 - IT software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland.

II.2.4) Description of the procurement

NHS Scotland is exploring options for replacement information technology solutions to deliver functionality of a legal services case management IT system.

The Central Legal Office (CLO), a strategic business unit within NHS National Services Scotland (NSS), currently use a legacy case management system (CMS) called Prescient Plus, procured in 2010. Updates of digital equipment, including servers, have taken place. Access to the CMS from home is only via the NSS secure Virtual Private Network which has also lead to connectivity issues as Prescient is a resource intensive piece of software.

CLO require a solution that can be accessed remotely from anywhere and on any type of device (mobile, tablet or desktop). In addition, consideration should be given to the features the CLO currently make use of on Prescient, namely Fee charging, Billing, Reporting and Document Management.

Please see attached 'NHS Case Management System PIN Questionnaire V1' for further information.

II.3) Estimated date of publication of contract notice

15 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Interested suppliers must complete the document titled 'NHS Case Management System PIN Questionnaire V1' attached to this Notice. Please respond as per instructions in the questionnaire. The closing date for questionnaire submissions is Friday 15th October 2021.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=668130.

(SC Ref:668130)