

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023814-2021>

Planning

## **NHS Central Legal Office Replacement Case Management System**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-023814

Procurement identifier (OCID): ocds-h6vhtk-02e479

Published 24 September 2021, 1:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Email**

[michael.walker3@nhs.scot](mailto:michael.walker3@nhs.scot)

#### **Telephone**

+44 1698794410

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Central Legal Office Replacement Case Management System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Scotland is exploring options for replacement information technology solutions to deliver functionality of a legal services case management IT system.

The case management system (CMS) will be used by Central Legal Office (CLO), a strategic business unit within The Common Services Agency, more commonly referred to as NHS National Services Scotland, NHS NSS or simply NSS.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48517000 - IT software package
- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland.

#### **II.2.4) Description of the procurement**

NHS Scotland is exploring options for replacement information technology solutions to deliver functionality of a legal services case management IT system.

The Central Legal Office (CLO), a strategic business unit within NHS National Services Scotland (NSS), currently use a legacy case management system (CMS) called Prescient Plus, procured in 2010. Updates of digital equipment, including servers, have taken place. Access to the CMS from home is only via the NSS secure Virtual Private Network which has also lead to connectivity issues as Prescient is a resource intensive piece of software.

CLO require a solution that can be accessed remotely from anywhere and on any type of device (mobile, tablet or desktop). In addition, consideration should be given to the features the CLO currently make use of on Prescient, namely Fee charging, Billing, Reporting and Document Management.

Please see attached 'NHS Case Management System PIN Questionnaire V1' for further information.

#### **II.3) Estimated date of publication of contract notice**

15 November 2021

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Interested suppliers must complete the document titled 'NHS Case Management System PIN Questionnaire V1' attached to this Notice. Please respond as per instructions in the questionnaire. The closing date for questionnaire submissions is Friday 15th October 2021.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=668130](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=668130).

(SC Ref:668130)