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Tender

E21C Health Cashback plan

Education for the 21st Century

F02: Contract notice

Notice identifier: 2022/S 000-023781

Procurement identifier (OCID): ocds-h6vhtk-0358f7

Published 25 August 2022, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

Education for the 21st Century

Mansion House

Chislehurst

BR7 5PS

Contact

Sue Allis

Email

sallis@e21c.co.uk

Telephone

+44 7511404114

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

07759170

Internet address(es)

Main address

<http://www.e21c.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.e21c.co.uk/Careers/E21C-Health-Cashback-Plan-Tender-August-2022/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E21C Health Cashback plan

Reference number

E21CHR1

II.1.2) Main CPV code

- 66512200 - Health insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Education for the 21st Century (E21C) is a values-led academy trust, driven by a determination to create welcoming and open schools for the local community, where every person thrives, makes excellent progress, and succeeds.

E21C is tendering for a Health Cashback Plan which includes a 24-hour Employee Assistance Programme and discount platform as a benefit for our 750 staff.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

2. Specification of services required

The following elements are a mandatory part of the Health Cashback Plan:

Dental - such as check-ups, braces, dentures, crowns, bridges, white fillings, veneers, teeth whitening and a practice's dental plan premiums

Optical - eye tests, prescription glasses, sunglasses, laser eye surgery and contact lenses.

Prescriptions - NHS prescriptions charges or the NHS cash equivalent for private prescription treatments

Physiotherapy - pain relieving and preventative treatments such as physiotherapy, chiropractic, osteopathy, acupuncture and homoeopathy.

Flu Jabs - Pharmacy or GP

Health and Wellbeing - covering alternative therapies including allergy testing, cognitive behavioural therapy, counselling fees, hypnotherapy and sports massage

Online Health Assessment and Personal Coaching - instant access to online health assessments and personal coaching tools including videos, factsheets and questionnaires

GP Anytime including Private Prescriptions - GP consultation service via phone or webcam, where a GP can also prescribe a private prescription to be delivered to a member's home or workplace

24/7 Counselling and Support Helpline - 24-hour telephone advice, guidance and support from trained counsellors, legal and medical professionals on a variety of lifestyle issues

The following elements are an optional part of the tender which we would like to offer to staff:

Discount Platform - access to a range of discounted retail products and services, offers on travel, cash back on purchases, gyms etc.

Wellbeing online App - provision of a clinically proven app that prevents, detects, and treats common mental health conditions, such as anxiety and depression. Confidential and personal to each user, with all data encrypted and secure.

Tenderers should answer the following questions as part of their tender submission:

a) What is the annual and total contract value for delivering

a. The mandatory elements of the health cashback scheme?

b. The optional elements separately ie the discount platform and wellbeing online app?

- b) What is the set up, launch and ongoing marketing of the scheme?
- c) What is the implementation process and any training provided?
- d) Do you offer a dedicated account manager?
- e) How do staff access the services?
- f) Can staff pay for additional cover by direct debit?

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021419](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 September 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 1 November 2022

IV.2.7) Conditions for opening of tenders

Date

6 September 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

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