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Planning

Digital Travel Data Services

Transport Scotland

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-023769

Procurement identifier (OCID): ocds-h6vhtk-02e44c

Published 24 September 2021, 9:55am

Section I: Contracting authority

I.1) Name and addresses

Transport Scotland

Buchanan House, 58 Port Dundas Road

Glasgow

G4 0HF

Contact

Andrew Mutch

Email

andrew.mutch@transport.gov.scot

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.transport.gov.scot>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00099

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Travel Data Services

Reference number

TS/BAAT/SER/2021/03

II.1.2) Main CPV code

- 72322000 - Data management services

II.1.3) Type of contract

Services

II.1.4) Short description

Transport Scotland is now seeking to procure the next generation data management and online services contract to ensure continued delivery of a 'one true source' of travel data as committed to in the 2019 Programme for Government. The service aligns with Scottish Government objectives to facilitate modal shift to more sustainable public transport, reducing carbon emissions and supporting ambitions to reach net zero by 2045.

The proposed scope of work for this next generation Digital Travel Data Services Contract will on-board a supplier that will deliver the following two workstreams and associated five work packages :-

Data Services

Provision of a Travel Data System including:

- Management & Processing
- Journey Planning
- Fares Aggregation
- Disruption Information; and

Digital Services

- Associated services, including Digital Information Provision e.g. Website/App services

II.1.5) Estimated total value

Value excluding VAT: £6,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72400000 - Internet services
- 72420000 - Internet development services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Digital Travel Data Services supplier will work with Transport Scotland (and its Managed Service supplier - Traveline Scotland) to provide a multifaceted travel data system. The system will deliver travel information and journey planning services for Scotland's public and active transport networks, seeking to improve on current travel data provision. .

It is expected that the proposed objectives of the travel data system and associated website and app service will be to:-

- Deliver a transport data management services platform that will enable transport data to be collected, cleansed, checked, aggregated, reported and be made available to a wide range of journey planning, incident / disruption, fare and live data services
- Ensure the centrally managed data management platform is updated (where required) by

data owners. This will include: transport operators, Local Authorities, Regional Transport Partnerships, non-traditional modes of transport and other associated transport agencies.

- Enhance the journey planning system in a way that will help better inform customers when planning a journey, and assist not only able bodied individuals, but also those who have a disability.
- Improve fare aggregation to help customers not only cost a journey, based on their requirements e.g. shortest distance, cheapest ticket etc. but also available options to purchase tickets for any leg of a journey where retail is available.
- Enhance disruption management information and services currently available in order to minimise the impact of travel disruption.
- Develop, implement, manage and maintain new website and app services, making a wide range of improvements to both in order to ensure customers can interact in a simple but effective manner when planning a journey, while considering the accessibility requirements of individuals that have a disability.

The next generation contract, once awarded, will deliver a range of enhanced services building on the above that will provide customers with an improved travel planning experience with more complex and extensive data sets, including, but not limited to, real time location and fares information.

The proposed contractual agreement will stem over a 4 year contract period with the option for two 1 year extensions.

During the contractual period we aim to automate the data ingestion process and minimise manual intervention where at all possible, however we expect that the Managed Service supplier will work closely with the Data/Digital supplier to ensure data quality is as accurate and up to date as possible.

It is by adopting this hybrid approach that we aim to ensure transport information is as accurate and up to date as possible and therefore :-

- Make it easier for the travelling public to compare the quickest, cheapest and convenient options during their journey planning.
- Give the travelling public confidence that their chosen journey is the most suitable in terms of duration, cost, carbon footprint etc.
- Ensure the travelling public are more informed regarding the options available to them when planning a journey.

- Make it easy for the travelling public to find the best journey for them.
- Ensure the travel planning experience is personal to their needs.
- Ensure travel data is accessible and reliable.
- Ensure disruption information is provided before a journey & during travel, and supported by alternative travel options where a planned route of travel is impacted.
- Support individuals that have accessibility requirements to ensure they are as informed as possible when planning or undertaking a journey.
- Provide opportunities to handoff to an operator or third party website to pay for a travel ticket(s).
- Improve on travel data information provision for additional, active travel, new or emerging modes, like demand responsive services, e-bikes, connected autonomous vehicles

II.3) Estimated date of publication of contract notice

1 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Contract will be procured through a call-off competition via the Scottish Government Digital Technology Services dynamic purchasing system LOT 1 (DPS) (<https://www.gov.scot/publications/digital-technology-services-dynamic-purchasing-system-guide/>). In order to receive an invitation to tender, interested suppliers must register on the DPS by directly contacting the Scottish Government contact details in the link above. Transport Scotland cannot approve suppliers that have not been registered on the DPS.

Transport Scotland will conduct the procurement process for the contract on behalf of the Scottish Ministers. In the event of the conclusion of the tender process, it is the intention that a contract will be entered into between the Scottish Ministers and the most economically advantageous tenderer.

It is proposed that an Industry Information Session will be held online (via Microsoft Teams) between 09:30 and 11:00 hours on 4th October 2021. Please note that registering your interest on the Public Contracts Scotland website does not automatically register you to attend the Information Session. Should you wish to attend, attendance will be restricted to two representatives per company. To facilitate admission to the event, the names of proposed attendees should be emailed in advance to andrew.mutch@transport.gov.scot, no later than 5pm on 29th September 2021 along with any questions or topics you would like discussed on the day.

The intention of the Information Session is to enable potential suppliers to better understand the scope of the contract and the procurement process, such that a productive procurement competition can be achieved.

Transport Scotland will manage this process in an open and transparent manner to maximise the possible benefits. Participation or non-participation at this Information Session will not preclude suppliers or cause advantage/disadvantage to any supplier's ability to participate in this procurement.

Transport Scotland and the Scottish Ministers shall have no liability for any costs however incurred by those attending the online Information Session, attendance at subsequent meetings, or involvement in the procurement competition.

Direct or indirect canvassing of any Transport Scotland official concerning this procurement, or any attempt to procure information from any Transport Scotland official concerning this Prior Information Notice (PIN) outside of the formal process described in this document may result in the disqualification of the supplier from this procurement, and consideration in any future procurement activity.

No information contained in this document or in any communication made between Transport Scotland and any supplier in connection with this document shall be relied upon as constituting a contract, agreement or representation that any contract shall be offered in accordance with this document.

Interested parties should note that presentation slides for the Information Session have been uploaded to the 'Additional Documents' section within PCS.

To be considered for this contract economic operators will be required to complete an economic and financial standing assessment and provide evidence of their capability to deliver the services, prior to tender evaluation. Economic operators shall be evaluated in accordance with the Public Contracts (Scotland) Regulations 2015.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=668221.

(SC Ref:668221)