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Contract

## **Housing Related Support (HRS) for Homeless and Adults with Complex Needs**

Hertfordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023745

Procurement identifier (OCID): ocds-h6vhtk-051a4a

Published 21 May 2025, 11:48am

### **Scope**

### **Reference**

HCC1911350

### **Description**

Housing Related Support in temporary accommodation in North Hertfordshire and St Albans areas.

These services help people who have experienced chaotic lives or social exclusion to integrate into the community. They provide support in Temporary Accommodation helping people to identify the best move-on options for them and support them to achieve them.

- Providing advice to tenants around benefits and finances.

o Gathering documents such as bank statements, payslips, identification, GP letters, benefit awards for the council and other organisations

o Help with banking issues such as change of addresses, setting up payments, opening bank accounts, setting up online banking

o Assist if individuals are in arrears with the council to reduce and clear the debt

- Complete applications for social housing, and support if successful in securing accommodation with setting up bills, changing addresses, setting up payments,

- Supporting individuals to understand and manage their tenancy.

- Assist in applications for working and training, signing up to training courses

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## **Contract 1**

### **Supplier**

- Settle

### **Contract value**

- £197,966.71 including VAT

Below the relevant threshold

### **Date signed**

31 March 2025

### **Contract dates**

- 1 April 2025 to 31 March 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 85312310 - Guidance services

## **Contract locations**

- UKH23 - Hertfordshire

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## **Procedure**

### **Procedure type**

Below threshold - without competition

### **Special regime**

Light touch

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## Supplier

### Settle

Black Horse Road

Letchworth Garden City

SG6 1HA

United Kingdom

Email: [patricia.fletcher@settlegroup.org.uk](mailto:patricia.fletcher@settlegroup.org.uk)

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: [strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government