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Contract

Housing Related Support (HRS) for Homeless and Adults with Complex Needs

Hertfordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023745

Procurement identifier (OCID): ocds-h6vhtk-051a4a

Published 21 May 2025, 11:48am

Scope

Reference

HCC1911350

Description

Housing Related Support in temporary accommodation in North Hertfordshire and St Albans areas.

These services help people who have experienced chaotic lives or social exclusion to integrate into the community. They provide support in Temporary Accommodation helping people to identify the best move-on options for them and support them to achieve them.

- Providing advice to tenants around benefits and finances.
- o Gathering documents such as bank statements, payslips, identification, GP letters, benefit awards for the council and other organisations

o Help with banking issues such as change of addresses, setting up payments, opening bank accounts, setting up online banking

o Assist if individuals are in arrears with the council to reduce and clear the debt

- Complete applications for social housing, and support if successful in securing accommodation with setting up bills, changing addresses, setting up payments,
 - Supporting individuals to understand and manage their tenancy.
 - Assist in applications for working and training, signing up to training courses
-

Contract 1

Supplier

- Settle

Contract value

- £197,966.71 including VAT

Below the relevant threshold

Date signed

31 March 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services

Contract locations

- UKH23 - Hertfordshire

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Supplier

Settle

Black Horse Road

Letchworth Garden City

SG6 1HA

United Kingdom

Email: patricia.fletcher@settlegroup.org.uk

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Hertfordshire County Council

- Public Procurement Organisation Number: PWJT-5264-WYMY

County Hall

Hertford

SG13 8DQ

United Kingdom

Email: strategic.procurement@hertfordshire.gov.uk

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government