

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023738-2024>

Tender

## **Station Security (PIN ONLY)**

London North Eastern Railway Ltd.

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2024/S 000-023738

Procurement identifier (OCID): ocds-h6vhtk-0485dd

Published 30 July 2024, 10:53am

## **Section I: Contracting entity**

### **I.1) Name and addresses**

London North Eastern Railway Ltd.

West Offices Station Rise

York

YO1 6GA

### **Contact**

Annie Bradbury

### **Email**

[annie.bradbury@lner.co.uk](mailto:annie.bradbury@lner.co.uk)

### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.lner.co.uk](http://www.lner.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[WWW.proactis.com](http://WWW.proactis.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.proactis.com](http://www.proactis.com)

**I.6) Main activity**

Railway services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Station Security (PIN ONLY)

Reference number

DN2647

**II.1.2) Main CPV code**

- 79710000 - Security services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Our security arrangements currently cover work at Berwick Upon Tweed, Newcastle, Durham, Darlington, York, Wakefield Westgate, Doncaster, Retford and Peterborough.

The predominant use of the security teams is to provide an exceptional and robust level of customer focused support to our station teams. This includes at smaller stations the support of lone working staff during evening shifts and as they complete the end of shift close-down procedures.

Proactively demonstrate risk awareness, in a confident and professional manner to support station teams and customers travelling through our stations. Actively provide a visual deterrent against anti-social behavior and support station safety policies such as emergency evacuation procedures and crowd control plans.

LNER are committed to tackling the effects of crime and general anti-social behaviour effectively across the route over which we operate. Tackling anti-social behaviour is a priority, particularly in terms of increasing customer and employee reassurance and perceptions of their personal safety and security.

Any bidder for our security provision contract must be an SIA approved contractor with the ability to provide security operatives and operational support in all eight locations as outlined within Table one above. As an SIA Approved Contractor, you must have adequate premises, procedures, and equipment to sustain your business within the relevant industry sector. As an SIA Approved Contractor you must be able to demonstrate that you develop and implement plans to ensure your people are suitably trained and cared for.

Your security operatives will form an integral part of our teams; they will be working in a fast-paced station operational environment and as all LNER Teams working within the operational theatre the highest standards of safety, customer service and personal behaviors are expected. We have strict criteria in relation to time at work in order to improve employee health & wellbeing and reduce fatigue. It is expected that your security operatives follow the rail industry guidelines.

We will be holding a pre market engagement day on 4th September 2024 in York

To register an interest please go to our e procurement portal

<https://supplierlive.proactisp2p.com/Account/Login> and register for a free account

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot one to cover the whole of the LNER route as per the description above

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

contract for 3 years with option to extend for a further 12 months

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To cover the North of the LNER route which includes Berwick upon Tweed, Newcastle, Durham and Darlington

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

This will be a three year contract with the option to extend for a further two periods of 12 months

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To Cover the South of the LNER route which includes, York, Wakefield, Doncaster, Retford and Peterborough

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

This will be a three year contract with the option to extend for a further two periods of 12 months

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate**

Date

2 September 2024

Local time

3:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London North Eastern Railway Limited

West Offices Station Rise

York

YO1 6GA

Country

United Kingdom