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Tender

## **Hertfordshire Beacon Case Managed Victim Services**

7 Forces Commercial Services

F02: Contract notice

Notice identifier: 2021/S 000-023737

Procurement identifier (OCID): ocids-h6vhtk-02cde0

Published 23 September 2021, 6:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

7 Forces Commercial Services

Police Headquarters, Martlesham Heath

Ipswich

IP5 3QS

#### **Contact**

Jade More

#### **Email**

[jade.more@bedfordshire.pnn.police.uk](mailto:jade.more@bedfordshire.pnn.police.uk)

#### **Telephone**

+44 07712543855

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.suffolk.police.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39710&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39710&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=39710&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39710&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hertfordshire Beacon Case Managed Victim Services

Reference number

7F-2020-0097

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

Contract start Date: 01/04/2022

The contract is for a 4 year initial term with 3 x 12 month extension options

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79212400 - Fraud audit services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85141220 - Advisory services provided by nurses
- 85147000 - Company health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85321000 - Administrative social services
- 85323000 - Community health services
- 98000000 - Other community, social and personal services
- 98300000 - Miscellaneous services
- 98514000 - Domestic services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire Police HQ, Stanborough Road, Welwyn Garden City, Herts AL\* 6C+XF  
(subject to change within the county Hertfordshire)

### **II.2.4) Description of the procurement**

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime

regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

The service offered and expertise available will focus on specialist provision to victims of fraud, victims of stalking, victims of sexual and domestic abuse, victims aged under 18 years old, and other victims entitled to 'Enhanced Rights' under the VCoP. The service will provide organisational expertise in supporting victims of crime to both cope with the immediate impact of crime and to recover over the long term that includes, but is not limited to: in-depth needs assessment, creation of a support plan, emotional and practical support and advocacy.

Contract start date: 01/04/2022

The initial contract term is for 4 years, with 3 x 12 month options to extend

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,800,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month extension options

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Criteria as stated in the procurement documents

#### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

Criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the specification

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-018034](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 October 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

28 October 2021

Local time

12:00pm

Place

Herts Police HQ

Welwyn Garden City

Herts

AL8 6XF

Information about authorised persons and opening procedure

Via Bluelight EU Supply Tendering portal stipulations and opening procedure

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

For any questions please contact Jade More via EU Supply Messaging portal or via the contact details provided on this notice

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country



United Kingdom

**VI.4.2) Body responsible for mediation procedures**

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

G51 1DZ

Telephone

+44 8452707055

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

7 Force Procurement Department

Royston Police Station, Melbourn Street

Royston

SG8 7BZ

Email

[7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

Country

United Kingdom

Internet address

<http://www.suffolk.police.uk>