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Tender

Hertfordshire Beacon Case Managed Victim Services

7 Forces Commercial Services

F02: Contract notice

Notice identifier: 2021/S 000-023737

Procurement identifier (OCID): ocids-h6vhtk-02cde0

Published 23 September 2021, 6:38pm

Section I: Contracting authority

I.1) Name and addresses

7 Forces Commercial Services

Police Headquarters, Martlesham Heath

Ipswich

IP5 3QS

Contact

Jade More

Email

jade.more@bedfordshire.pnn.police.uk

Telephone

+44 07712543855

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

National registration number

N/A

Internet address(es)

Main address

<http://www.suffolk.police.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39710&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39710&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hertfordshire Beacon Case Managed Victim Services

Reference number

7F-2020-0097

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

Contract start Date: 01/04/2022

The contract is for a 4 year initial term with 3 x 12 month extension options

II.1.5) Estimated total value

Value excluding VAT: £2,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79212400 - Fraud audit services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85141220 - Advisory services provided by nurses
- 85147000 - Company health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85321000 - Administrative social services
- 85323000 - Community health services
- 98000000 - Other community, social and personal services
- 98300000 - Miscellaneous services
- 98514000 - Domestic services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire Police HQ, Stanborough Road, Welwyn Garden City, Herts AL* 6C+XF
(subject to change within the county Hertfordshire)

II.2.4) Description of the procurement

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime

regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

The service offered and expertise available will focus on specialist provision to victims of fraud, victims of stalking, victims of sexual and domestic abuse, victims aged under 18 years old, and other victims entitled to 'Enhanced Rights' under the VCoP. The service will provide organisational expertise in supporting victims of crime to both cope with the immediate impact of crime and to recover over the long term that includes, but is not limited to: in-depth needs assessment, creation of a support plan, emotional and practical support and advocacy.

Contract start date: 01/04/2022

The initial contract term is for 4 years, with 3 x 12 month options to extend

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month extension options

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Criteria as stated in the procurement documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

Criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed in the specification

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-018034](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

28 October 2021

Local time

12:00pm

Place

Herts Police HQ

Welwyn Garden City

Herts

AL8 6XF

Information about authorised persons and opening procedure

Via Bluelight EU Supply Tendering portal stipulations and opening procedure

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

For any questions please contact Jade More via EU Supply Messaging portal or via the contact details provided on this notice

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

G51 1DZ

Telephone

+44 8452707055

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

7 Force Procurement Department

Royston Police Station, Melbourn Street

Royston

SG8 7BZ

Email

7forceprocurement@ecis.police.uk

Country

United Kingdom

Internet address

<http://www.suffolk.police.uk>