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Tender

SEND Mediation Services

Warwickshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023735

Procurement identifier (OCID): ocds-h6vhtk-04eb67 ([view related notices](#))

Published 21 May 2025, 11:43am

Scope

Reference

21705

Description

Warwickshire County Council (the Council) is seeking a single provider for SEND Mediation provides - an independent and impartial process to help resolve disagreements between families and Warwickshire County Council in relation to Education, Health & Care Needs Assessments; special educational provision; and occasionally in relation to wider SEN provision and/or the health and social care elements of an EHC Plan.

There were 330 mediations provided in 2023/2024. This information is for guidance only and does not guarantee future usage

Total value (estimated)

- £2,214,000 excluding VAT

- £2,442,800 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2034
- 9 years

Description of possible extension:

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 6 years (6 years being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available budget.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services

Contract locations

- UKG13 - Warwickshire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

10 June 2025, 12:00pm

Tender submission deadline

24 June 2025, 12:00pm

Submission address and any special instructions

<https://www.csw-jets.co.uk>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 July 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 April 2034

Award criteria

Name	Type	Weighting
Quality	Quality	75%
Price	Price	25%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: procurement@warwickshire.gov.uk

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government