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Tender

## **SEND Mediation Services**

Warwickshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023735

Procurement identifier (OCID): ocds-h6vhtk-04eb67 ([view related notices](#))

Published 21 May 2025, 11:43am

### **Scope**

### **Reference**

21705

### **Description**

Warwickshire County Council (the Council) is seeking a single provider for SEND Mediation provides - an independent and impartial process to help resolve disagreements between families and Warwickshire County Council in relation to Education, Health & Care Needs Assessments; special educational provision; and occasionally in relation to wider SEN provision and/or the health and social care elements of an EHC Plan.

There were 330 mediations provided in 2023/2024. This information is for guidance only and does not guarantee future usage

### **Total value (estimated)**

- £2,214,000 excluding VAT

- £2,442,800 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2034
- 9 years

Description of possible extension:

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 6 years (6 years being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available budget.

### **Main procurement category**

Services

### **CPV classifications**

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services

### **Contract locations**

- UKG13 - Warwickshire

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Submission

### Enquiry deadline

10 June 2025, 12:00pm

### Tender submission deadline

24 June 2025, 12:00pm

### Submission address and any special instructions

<https://www.csw-jets.co.uk>

### Tenders may be submitted electronically

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

30 July 2025

**Recurring procurement**

Publication date of next tender notice (estimated): 1 April 2034

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**Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality	75%
Price	Price	25%

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**Other information****Conflicts assessment prepared/revised**

Yes

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**Procedure**

## Procedure type

Open procedure

## Special regime

Light touch

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## Contracting authority

### Warwickshire County Council

- Public Procurement Organisation Number: PDTN-5446-NMXW

Shire Hall

Warwick

CV34 4SA

United Kingdom

Email: [procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

Website: <http://www.warwickshire.gov.uk>

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government