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Contract

Doris - West Kent GP Digital Support Tool

NHS KENT AND MEDWAY INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-023726

Procurement identifier (OCID): ocids-h6vhtk-051a3a

Published 21 May 2025, 11:38am

Section I: Contracting authority

I.1) Name and addresses

NHS KENT AND MEDWAY INTEGRATED CARE BOARD

2nd floor Gail House Lower Stone Street

Maidstone

ME156NB

Contact

Laura Butt

Email

laura.butt4@nhs.net

Country

United Kingdom

Region code

UKJ45 - Mid Kent

NHS Organisation Data Service

PHGM-8136-GWTX

Internet address(es)

Main address

www.kentandmedway.icb.nhs.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Doris - West Kent GP Digital Support Tool

Reference number

2022.DORIS.KM.1.0

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

A referral support and knowledge management tool for GP practices in West Kent

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £427,660.44

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

NHS provision of service, a bespoke referral support and management tool provided to West Kent GP practices only.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

extension option available as outlined in contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

a bespoke service developed for use by West kent GP practices, the product is not commercially marketed on the wider market.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doris Resources LLP

Tunbridge Wells

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £427,660.44

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Kent & Medway Integrated Care Board

Maidstone

Country

United Kingdom