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Tender

CCC - Care Workers Portal

Cambridgeshire County Council

F02: Contract notice

Notice identifier: 2023/S 000-023717

Procurement identifier (OCID): ocds-h6vhtk-03ef7c

Published 14 August 2023, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

Cambridgeshire County Council

New Shire Hall, Alconbury Weald

Huntingdon

PE28 4YE

Email

procurementandcommercial@cambridgeshire.gov.uk

Telephone

+44 7700000000

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

https://www.cambridgeshire.gov.uk/

Buyer's address

https://www.cambridgeshire.gov.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert?advertId=81ed7739-943a-ee11-8124-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert?advertId=81ed7739-943a-ee11-8124-005056b64545

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CCC - Care Workers Portal

Reference number

DN683821

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Across Cambridgeshire and Peterborough there are approximately 380 care providers and 19,400 individuals employed to (15,500 in direct care roles) support citizens who require care and support (Skills for Care, 2022). As a partnership of two local authorities, we need to support our providers and develop the market to respond to the growth in demand for care and support and we are in the process of setting out a new workforce strategy for adult social care.

Part of this strategy includes ambition to establish a support model for delivering and recording training for care professionals working in independent and local authority services. To meet the ambitions set out in our strategy the Authority are seeking to procure the services of an organisation to host a subscription based online platform which will:

- a. provide information on training and a list of recommended training providers;
- b. provide a mechanism for individuals and care providers to log training achieved;
- c. provide incentives for individuals and care providers to participate in recommended training; and
- d. provide a mechanism for quality assuring the delivery and assessment of the Care Certificate that our contracted care providers are carrying out.

By investing in this model, we hope to improve the take up and quality of training of care professionals across Cambridgeshire and Peterborough, and therefore ultimately improve the care service that our vulnerable residents receive.

The online service needs to be available for care professional in direct care roles working across all care providers (CQC, non-CQC, domiciliary, residential and community services) and their employers across Cambridgeshire and Peterborough. The service will

be free at the point of access for care professionals and their employers as will be funded directly by the Authority.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKH11 Peterborough
- UKH12 Cambridgeshire CC

II.2.4) Description of the procurement

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The initial contract is for a 24 month period with the option to extend twice by 12 months at a time taking the total potential contract length to 48 months.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

N/A

N/A

Country

United Kingdom