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Contract

Provision of Online Counselling Services For Eleven to Nineteen Year Olds in Cardiff

Cardiff Council

F03: Contract award notice

Notice identifier: 2021/S 000-023691

Procurement identifier (OCID): ocids-h6vhtk-02c569

Published 23 September 2021, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

Email

corporateframeworks@cardiff.gov.uk

Telephone

+44 2920873732

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

www.cardiff.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Online Counselling Services For Eleven to Nineteen Year Olds in Cardiff

Reference number

ERFX1007540

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The council appointed a sole provider for Provision of online counselling services for eleven to nineteen year olds in Cardiff.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £255,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

The Education Service, within Cardiff Council, is responsible for the delivery of a range of statutory and non-statutory functions including that of maintained education to a school population in excess of 40,000 pupils. The Service works in partnership with other organisations, including the private and third sector to deliver services including youth services; childcare and early year's services; Education Welfare and inclusion services including provision for Additional Learning Needs; Schools Organisation planning including the allocation of school places. Cardiff Education Service works collaboratively with other Local Authorities within the Central South Consortium to deliver school improvements services and training for schools.

The aims and objectives of the service are:

- To provide early intervention to help children and young people with emotional wellbeing and mental health concerns;
- To provide fast, easy and free access to online counselling for children and young people at time suited to children and young people;
- To offer choice to children and young people in terms of accessing counselling in a context that minimises the potential for stigma that may arise out of accessing other counselling services;
- To deliver measurable improvements in the emotional and mental health of children and young people

Further information can be found within the tender documents at:

<https://supplierlive.proactisp2p.com/Account/Login>

II.2.5) Award criteria

Quality criterion - Name: Quality Response / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-015863](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 September 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kooth Limited

The Epworth, 25 City Road

London

EC1Y1AA

Telephone

+44 7943091670

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £255,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:114280)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom