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Planning

The provision of process optimisation services

The Police, Fire and Crime Commissioner for Northamptonshire

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023679

Procurement identifier (OCID): ocds-h6vhtk-051a16

Published 21 May 2025, 11:00am

Scope

Reference

C0145

Description

The provision of process optimisation services for the Police, Fire and Crime Commissioner for Northamptonshire. The Authority is seeking to better understand the options available on the market for a partner to work with us on a process optimisation project. Within our organisations we have a number of key departments all of which have a number of customer services and “front door” processes to enable key tasks and actions to be completed. The key aims of this opportunity is to identify potential suppliers who can help refine our requirements with the aim of optimising processes to:

- Increase efficiency
- Reduce costs
- Improve productivity
- Enhance quality
- Improve customer experience and satisfaction

We are looking for responses to our pre market engagement document and offering some meetings to discuss options with suppliers with the aim of better informing our specification. Please view the documents on <https://northamptonshire-opfcc.my.site.com/s/Welcome>

Contract dates (estimated)

- 1 September 2025 to 31 August 2026
- 1 year

Main procurement category

Services

Additional procurement category

Goods

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72220000 - Systems and technical consultancy services

Contract locations

- UKF25 - North Northamptonshire

Engagement

Engagement deadline

11 June 2025

Engagement process description

The provision of process optimisation services for the Police, Fire and Crime Commissioner for Northamptonshire. The Authority is seeking to better understand the options available on the market for a partner to work with us on a process optimisation project. Within our organisations we have a number of key departments all of which have a number of customer services and “front door” processes to enable key tasks and actions to be completed. The key aims of this opportunity is to identify potential suppliers who can help refine our requirements with the aim of optimising processes to: • Increase efficiency • Reduce costs • Improve productivity • Enhance quality • Improve customer experience and satisfaction We are looking for responses to our pre market engagement document and offering some meetings to discuss options with suppliers with the aim of better informing our specification. Invites for meetings will be sent following a review of the received PME documents. Provisional supplier meeting dates are 27th and 30th June. Please view the documents on <https://northamptonshire-opfcc.my.site.com/s/Welcome>

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 July 2025

Contracting authority

The Police, Fire and Crime Commissioner for Northamptonshire

- Public Procurement Organisation Number: PQZB-4253-GCQD

Darby House ,Darby Close ,Park Farm Industrial Estate

Wellingborough

NN8 6GS

United Kingdom

Contact name: Lucy Westley

Email: commercial@northants.police.uk

Website: <https://northamptonshire-opfcc.my.site.com/s/Welcome>

Region: UKF25 - North Northamptonshire

Organisation type: Public authority - sub-central government