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Contract

Children and Young Peoples Targeted Emotional Wellbeing MH Services in Harrow

NHS North West London Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-023669

Procurement identifier (OCID): ocids-h6vhtk-037eeb

Published 14 August 2023, 10:03am

Section I: Contracting authority

I.1) Name and addresses

NHS North West London Integrated Care Board

15 Marylebone Rd,

London

NW1 5JD

Contact

NHS North West London Contracts Team

Email

nhsnwl.contracting@nhs.net

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.nwlondonics.nhs.uk>

Buyer's address

<https://www.nwlondonics.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children and Young Peoples Targeted Emotional Wellbeing MH Services in Harrow

Reference number

C110966

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS NW London ICB required the Provision of Children and Young Peoples Targeted Emotional Wellbeing Mental Health Services in Harrow. The service aims at supporting

families and carers who are in need by improving mental health and emotional wellbeing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,733,807

II.2) Description

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 85100000 - Health services
- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

Main site or place of performance

Harrow Borough

II.2.4) Description of the procurement

NHS NW London ICB required the Provision of Children and Young Peoples Targeted Emotional Wellbeing Mental Health Services in Harrow.

The Harrow Council and NHS North West London Integrated Care Board are joint commissioners of the service and may be referred to as the Commissioning Lead or Commissioners.

Historically, the London Borough of Harrow and NHS North West London Integrated Care Board ("NHS NW London ICB") have commissioned an emotional wellbeing service (EWB) called Harrow Horizons since April 2017 whose primary focus is to provide early intervention and prevention with the aim of supporting children and young people aged 0-19 (up to 25 with SEND) to overcome mild to moderate difficulties.

The new service will continue to be aimed at supporting families and carers who are most

in need by improving mental health and emotional wellbeing.

This service will offer a blended model of training, support, advice and consultation for families and carers, as well as those professionals involved in their care, alongside offering a range of time-limited evidence-based interventions to children, young people and their families/carers within a community setting or school.

The primary aim of the service is to achieve the best possible outcomes for our children and families and bring about positive change whilst helping support CYP to achieve their optimum emotional health and wellbeing, and to reduce health inequalities. A service that builds resilience, enhances positive strengths and empowers children, young people, and their families/carers.

This will be achieved by providing an excellent quality service that:

- Work with CYP and parents/carers in co-designing and reviewing care pathways engage young people in meaningful involvement of services, such as recruitment, feeding ideas into service design.
- Considers information within a cultural framework which demonstrates an understanding of cultural differences and any impact it may bear on assessment and response to the CYP's needs.
- A range of accessible and engaging evidence-based activity and/or therapeutic offer to meet the emotional wellbeing and mental health needs of CYP and their families/carers. Information provided to CYP and their family's needs to be clear, easy to understand and jargon free.
- Ensure that CYP have a single point of access for the service, and those who access the service are seen in a timely manner; providing initial and follow-up responsive assessments that are written and shared with the CYP and/or parent/carer and other appropriate professionals (e.g. SEN/education/Social Care). Ensuring that any additional vulnerability or inequality suffered by CYP (e.g. learning disability, autism, victim of child sexual exploitation) is properly considered when identifying appropriate interventions
- Work using a trauma informed approach and be accessible and responsive to Children Looked after recognising their particular vulnerabilities and additional adverse childhood experiences (ACEs) and that they are likely to require emotional support. Looked after Children should be prioritised for assessments and improved access. The use of a flagging system, offer of outreach and wider support to the care network around children looked after.
- Ensure that reasonable adjustments and adaptations are made to support the care of CYP with additional needs e.g. autistic children;
- Ensure that clear communication pathways and information sharing mechanisms are in place so that CYP and, where appropriate, their parents/carers experience a smooth journey through the care pathway;
- Ensure that all therapists are appropriately trained to meet the social, cultural, and linguistic needs of CYP and their families to enable them to be more involved and take more ownership of their care;

- Ensure CYP leaving the service have an agreed and documented discharge plan to ensure transition is processed smoothly.

The duration of the contract will be for 36 months with the option to extend by a further 24 months.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60.00%

Quality criterion - Name: Social Value / Weighting: 10.00%

Cost criterion - Name: Pricing / Weighting: 30.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031138](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 May 2023

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Anna Freud Centre

4-8 Rodney Street

London

N1 9JH

Email

info@annafreud.org

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,750,000

Lowest offer: £1,641,874 / Highest offer: £2,733,807 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>