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Contract

## **ServiceNow Licence**

Department of Health and Social Care

F20: Modification notice

Notice identifier: 2021/S 000-023650

Procurement identifier (OCID): ocds-h6vhtk-02e3d5

Published 23 September 2021, 10:31am

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

### **Contact**

Procurement Operations

### **Email**

[Procurement.Operations@dhsc.gov.uk](mailto:Procurement.Operations@dhsc.gov.uk)

### **Country**

United Kingdom

## **NUTS code**

UKI32 - Westminster

## **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ServiceNow Licence

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement at the time of conclusion of the contract:**

ServiceNow Implementation – MVP and Phased Delivery Service

## **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

12 November 2020

End date

31 March 2021

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2020/S 225-554990](#)

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## **Section V. Award of contract/concession**

### **Contract No**

C17063

### **Title**

Methods UK - ServiceNow Implementation Services

### **V.2) Award of contract/concession**

**V.2.1) Date of conclusion of the contract/concession award decision:**

16 November 2020

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Methods Business and Digital Technology Limited

Saffron House, 6-10 Kirby Street

London

EC1N 8TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02485577

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £170,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

#### **VI.4.2) Body responsible for mediation procedures**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The High Court

Strand

London

WC2A 2LL

Email

[generaloffice@administrativecourtoffice.justice.gov.uk](mailto:generaloffice@administrativecourtoffice.justice.gov.uk)

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 48000000 - Software package and information systems

#### **VII.1.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Additional ServiceNow licences procured. Methods were the appointed supplier and this was a true up of the licences

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 April 2021

End date

21 November 2021

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£240,215.23

#### **VII.1.7) Name and address of the contractor/concessionaire**

Methods Business and Digital Technology Limited

Saffron House, 6-10 Kirby Street

London

EC1N 8TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02485577

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Regulation 72(1)(b)

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Additional ServiceNow licences needed

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £170,000

Total contract value after the modifications

Value excluding VAT: £240,215.23