

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023650-2021>

Contract

ServiceNow Licence

Department of Health and Social Care

F20: Modification notice

Notice identifier: 2021/S 000-023650

Procurement identifier (OCID): ocds-h6vhtk-02e3d5

Published 23 September 2021, 10:31am

Section I: Contracting authority/entity

I.1) Name and addresses

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Procurement Operations

Email

Procurement.Operations@dhsc.gov.uk

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ServiceNow Licence

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

ServiceNow Implementation – MVP and Phased Delivery Service

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

12 November 2020

End date

31 March 2021

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2020/S 225-554990](#)

Section V. Award of contract/concession

Contract No

C17063

Title

Methods UK - ServiceNow Implementation Services

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

16 November 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Methods Business and Digital Technology Limited

Saffron House, 6-10 Kirby Street

London

EC1N 8TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02485577

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £170,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.2) Body responsible for mediation procedures

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

VI.4.4) Service from which information about the review procedure may be obtained

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 48000000 - Software package and information systems

VII.1.2) Additional CPV code(s)

- 48000000 - Software package and information systems

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Additional ServiceNow licences procured. Methods were the appointed supplier and this

was a true up of the licences

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2021

End date

21 November 2021

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£240,215.23

VII.1.7) Name and address of the contractor/concessionaire

Methods Business and Digital Technology Limited

Saffron House, 6-10 Kirby Street

London

EC1N 8TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02485577

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Regulation 72(1)(b)

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Additional ServiceNow licences needed

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £170,000

Total contract value after the modifications

Value excluding VAT: £240,215.23