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Tender

## **Estate Services - Grounds Maintenance and Arboriculture Services**

Moat Homes Limited

F02: Contract notice

Notice identifier: 2023/S 000-023642

Procurement identifier (OCID): ocids-h6vhtk-039380

Published 11 August 2023, 5:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Moat Homes Limited

Mariner House, Galleon Boulevard, Crossways

Dartford

DA2 6QE

#### **Contact**

Ms Kathryn Stevens

#### **Email**

[Tenders@moat.co.uk](mailto:Tenders@moat.co.uk)

#### **Telephone**

+44 3003230011

#### **Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

[www.moat.co.uk](http://www.moat.co.uk)

Buyer's address

[www.moat.co.uk](http://www.moat.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8ff5bb9e-7033-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8ff5bb9e-7033-ee11-8124-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Estate Services - Grounds Maintenance and Arboriculture Services

Reference number

DN681992

#### **II.1.2) Main CPV code**

- 77314000 - Grounds maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The opportunity is to deliver estate services – grounds maintenance and arboriculture services. Moat is seeking to enter into long-term partnering agreements with suitably qualified and experienced organisations to deliver high quality, customer-focussed and cost-effective services.

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

Our corporate strategy includes commitments to the implementation of local offers to enable us to tailor our services for local needs, designed by local people. In support of this, we have divided our requirements across our geographical areas and are tendering on the basis of multiple lots for each service.

Moat intends to award four contracts for the provision of grounds maintenance services and three contracts for the provision of arboriculture services.

Bidders may bid for multiple lots, but it is not anticipated that multiple contracts will be awarded to a single Bidder for each service type. For example, this means that a Bidder may be awarded a contract for grounds maintenance services in one geographical area plus one further contract for arboriculture services in the same (or a different)

geographical area.

### **II.1.5) Estimated total value**

Value excluding VAT: £20,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

## **II.2) Description**

### **II.2.1) Title**

Grounds Maintenance and Horticulture Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:

- o hazards and/or defects which may harm visitors, Customers and/or any third parties.

- o criminal conduct and damage

- o abandoned vehicles.

- o bulk waste/fly tipping

- o concerns relating to Customer welfare and/or safeguarding matters.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £6,500,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Arboriculture Services

Lot No

### **II.2.2) Additional CPV code(s)**

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £500,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Grounds Maintenance and Horticulture Services

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens



- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

### **II.2.3) Place of performance**

NUTS codes

- UKI6 - Outer London – South

### **II.2.4) Description of the procurement**

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
  - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
  - o criminal conduct and damage

- o abandoned vehicles.
- o bulk waste/fly tipping
- o concerns relating to Customer welfare and/or safeguarding matters.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Arboriculture Services

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £800,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Grounds Maintenance and Horticulture Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

### **II.2.4) Description of the procurement**

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) under croft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance

- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
  - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
  - o criminal conduct and damage
  - o abandoned vehicles.
  - o bulk waste/fly tipping
  - o concerns relating to Customer welfare and/or safeguarding matters.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,400,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Arboriculture Services

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ2 - Surrey, East and West Sussex

#### **II.2.4) Description of the procurement**

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £575,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract



ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Grounds Maintenance and Horticulture Services

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
  - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
  - o criminal conduct and damage
  - o abandoned vehicles.
  - o bulk waste/fly tipping
  - o concerns relating to Customer welfare and/or safeguarding matters.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,200,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-036277](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 September 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

20 September 2023

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The Contract shall be awarded based on the most economically advantageous Tender received, full details included in the Procurement Documents.

Access to the Procurement Documents and further information about the Contract can be obtained from the Housing Procurement Portal - [www.housingprocurement.com](http://www.housingprocurement.com)

To obtain the Procurement Documents:

- Register your organisation free of charge at [www.housingprocurement.com](http://www.housingprocurement.com)
- Await acceptance. You will receive an e-mail confirming your username and password for the Housing Procurement Portal
- Use your username and password to log in to the Housing Procurement Portal and express your interest in the Contract(s)
- After you have expressed an interest you will receive an e-mail link to access the Procurement Documents
- Then follow the guidance contained in the Instructions to Tender
- All Tender responses and queries relating to this procurement must be submitted via the Housing Procurement Portal

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

