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Tender

Estate Services - Grounds Maintenance and Arboriculture Services

Moat Homes Limited

F02: Contract notice

Notice identifier: 2023/S 000-023642

Procurement identifier (OCID): ocids-h6vhtk-039380

Published 11 August 2023, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

Moat Homes Limited

Mariner House, Galleon Boulevard, Crossways

Dartford

DA2 6QE

Contact

Ms Kathryn Stevens

Email

Tenders@moat.co.uk

Telephone

+44 3003230011

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

www.moat.co.uk

Buyer's address

www.moat.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=8ff5bb9e-7033-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=8ff5bb9e-7033-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Estate Services - Grounds Maintenance and Arboriculture Services

Reference number

DN681992

II.1.2) Main CPV code

- 77314000 - Grounds maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The opportunity is to deliver estate services – grounds maintenance and arboriculture services. Moat is seeking to enter into long-term partnering agreements with suitably qualified and experienced organisations to deliver high quality, customer-focussed and cost-effective services.

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

Our corporate strategy includes commitments to the implementation of local offers to enable us to tailor our services for local needs, designed by local people. In support of this, we have divided our requirements across our geographical areas and are tendering on the basis of multiple lots for each service.

Moat intends to award four contracts for the provision of grounds maintenance services and three contracts for the provision of arboriculture services.

Bidders may bid for multiple lots, but it is not anticipated that multiple contracts will be awarded to a single Bidder for each service type. For example, this means that a Bidder may be awarded a contract for grounds maintenance services in one geographical area plus one further contract for arboriculture services in the same (or a different)

geographical area.

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Grounds Maintenance and Horticulture Services

Lot No

1

II.2.2) Additional CPV code(s)

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:

o hazards and/or defects which may harm visitors, Customers and/or any third parties.

o criminal conduct and damage

o abandoned vehicles.

o bulk waste/fly tipping

o concerns relating to Customer welfare and/or safeguarding matters.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Arboriculture Services

Lot No

II.2.2) Additional CPV code(s)

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Grounds Maintenance and Horticulture Services

Lot No

3

II.2.2) Additional CPV code(s)

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens

- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

II.2.3) Place of performance

NUTS codes

- UKI6 - Outer London – South

II.2.4) Description of the procurement

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
 - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
 - o criminal conduct and damage

- o abandoned vehicles.
- o bulk waste/fly tipping
- o concerns relating to Customer welfare and/or safeguarding matters.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Arboriculture Services

Lot No

5

II.2.2) Additional CPV code(s)

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Grounds Maintenance and Horticulture Services

Lot No

4

II.2.2) Additional CPV code(s)

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance

- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
 - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
 - o criminal conduct and damage
 - o abandoned vehicles.
 - o bulk waste/fly tipping
 - o concerns relating to Customer welfare and/or safeguarding matters.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Arboriculture Services

Lot No

6

II.2.2) Additional CPV code(s)

- 03452000 - Trees
- 77211300 - Tree-clearing services
- 77211400 - Tree-cutting services
- 77211500 - Tree-maintenance services
- 77341000 - Tree pruning
- 77342000 - Hedge trimming

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

The provision of tree surveys, a tree register and major Arboriculture Services to trees on communal areas of Moat-owned land, and, where directed by Moat, for trees in Customers' own gardens.

In addition to undertaking the duties associated with tree surveys and the management of trees, the Service Provider shall instruct their operatives to be aware of their responsibility to report any potentially damaged, dangerous, or infected trees that they notice when carrying out any other duties associated with the Contract. Any such observations of trees where urgent attention is needed shall be inspected by a qualified person and a report submitted to Moat immediately they are observed.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £575,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract

ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Grounds Maintenance and Horticulture Services

Lot No

2

II.2.2) Additional CPV code(s)

- 03451000 - Plants
- 45112710 - Landscaping work for green areas
- 45112712 - Landscaping work for gardens
- 45112723 - Landscaping work for playgrounds
- 45233293 - Installation of street furniture
- 77312000 - Weed-clearance services
- 77314000 - Grounds maintenance services
- 90511300 - Litter collection services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The requirements of this Grounds Maintenance Specification include the maintenance of all communal, soft, and hard landscape surfaces. This will include all communal areas, playgrounds, verges, gardens (and roof gardens where applicable), wooded areas, non-adopted roads and pathways/walkways (including covered walkways) undercroft garages, gravel drying areas.

The requirements of this Service include:

- Grass cutting
- Hedge maintenance
- Litter picking and leaf clearance
- Weed killing and moss removal
- Shrub bed maintenance and planting
- Hard and soft landscaping
- The provision of an optional gardening scheme
- Reporting of issues seen on site including, but not limited to:
 - o hazards and/or defects which may harm visitors, Customers and/or any third parties.
 - o criminal conduct and damage
 - o abandoned vehicles.
 - o bulk waste/fly tipping
 - o concerns relating to Customer welfare and/or safeguarding matters.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

8 April 2024

End date

8 April 2029

This contract is subject to renewal

Yes

Description of renewals

Service delivery is anticipated to commence on Monday, 8th April 2024 for an initial period of 5 years to Sunday, 8th April 2029. Subject to satisfactory performance, Moat will have the option to extend for additional periods of up to five further years, unless the Contract ends or is terminated in accordance with the Conditions of Contract. The total maximum contract term, including possible extensions, is ten (10) years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-036277](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 September 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 September 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Contract shall be awarded based on the most economically advantageous Tender received, full details included in the Procurement Documents.

Access to the Procurement Documents and further information about the Contract can be obtained from the Housing Procurement Portal - www.housingprocurement.com

To obtain the Procurement Documents:

- Register your organisation free of charge at www.housingprocurement.com
- Await acceptance. You will receive an e-mail confirming your username and password for the Housing Procurement Portal
- Use your username and password to log in to the Housing Procurement Portal and express your interest in the Contract(s)
- After you have expressed an interest you will receive an e-mail link to access the Procurement Documents
- Then follow the guidance contained in the Instructions to Tender
- All Tender responses and queries relating to this procurement must be submitted via the Housing Procurement Portal

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

