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Tender

Adult Service Case Management and Finance on Premises Software

Swindon Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-023629

Procurement identifier (OCID): ocids-h6vhtk-036282

Published 24 August 2022, 2:20pm

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Ms Grace Lynch

Email

lynchg@swindon.gov.uk

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.supplyingthesouthwest.org.uk>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adult Service Case Management and Finance on Premises Software

Reference number

DN629461

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Swindon Borough Council's (SBC) Adults Services is Tendering for the provision of an on-premises Adult Services Case Management and Finance system. This is a business-critical software which enables the authority to meet the statutory requirements of an Adults Service and the finance requirements associated with this. The contract start date for the procured system will be in November 2022 and the system will need to be live in-time for the Care cap timelines (currently October 2023).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Swindon Borough Council's (SBC) Adults Services is Tendering for the provision of an on-premises Adult Services Case Management and Finance system. This is a business-critical software which enables the authority to meet the statutory requirements of an

Adults Service and the finance requirements associated with this. The contract start date for the procured system will be in November 2022 and the system will need to be live in-time for the Care cap timelines (currently October 2023).

The initial contract term will be for 5 years plus extensions for up to 10 years, each extension will be a minimum of 1 year in length. This will make a potential total contract term of 15 years as stated in the ITT documents. Estimated contract spend is between £1,000,000 and £1,700,000 for the initial 5 year contract term and between £2,000,000 and £3,800,000 across the potential total 15 year contract term. Full details relating to the Services are provided in the tender documents.

To participate, Suppliers will need to Register as a Supplier with ProContract, www.supplyingthesouthwest.org.uk, then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team ProContractSuppliers@proactis.com

Tender clarifications to be submitted in writing via Messaging in ProContract tender portal, by 23rd September 2022, 1200 hrs noon UK Local time. The Council's responses to these clarification questions will be issued periodically on the ProContract tender portal.

Tender Responses are required to be submitted no later than 10th October 2022, 1400 hrs UK Local time via ProContract tender portal
[-https://www.supplyingthesouthwest.org.uk/](https://www.supplyingthesouthwest.org.uk/)

Please note that this project has been advertised on Find a Tender Service (FTS)/Contracts Finder/ other web portals, however, Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/is> the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN629461

No Tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

18 November 2022

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term will be 5 years fixed plus extensions for up to 10 years, each extension will be a minimum of 1 year in length.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

In the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 October 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 October 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

Country

United Kingdom