This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/023623-2023">https://www.find-tender.service.gov.uk/Notice/023623-2023</a>

Tender

# Y23031 - Language Services

Kent County Council (T/A Procurement Services)

F02: Contract notice

Notice identifier: 2023/S 000-023623

Procurement identifier (OCID): ocds-h6vhtk-03ef3c

Published 11 August 2023, 4:05pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Kent County Council (T/A Procurement Services)

1 Abbey Wood Road, Kings Hill

West Malling

**ME19 4YT** 

#### Contact

Tamara Stevens

#### **Email**

csgprocurement@csltd.org.uk

### **Telephone**

+44 8081685808

### Country

**United Kingdom** 

### Region code

UK - United Kingdom

#### Internet address(es)

Main address

https://www.commercialservices.org.uk

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/tenders/UK-UK-West-Malling:-Translation-services./594R7GU2XG

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Y23031 - Language Services

Reference number

Y23031

#### II.1.2) Main CPV code

79530000 - Translation services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Framework Agreement will enable Customers to facilitate communication between individuals, or groups of people, who either do not speak the same language, or have a degree of hearing loss, and also for Customers who wish to translate written material from one language to another or transcribe written material into an alternative format, Services may include, but are not limited to:

- Audio transcription
- Braille transcription
- Business translation
- Conference interpretation
- Document translation
- •Face to face interpretation (spoken and non-spoken, including BSL)
- Legal translation
- Medical interpretation
- Medical translation

- Telephone interpretation
- •Video interpretation (spoken and non-spoken)
- Website translation

#### II.1.5) Estimated total value

Value excluding VAT: £20,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.2) Additional CPV code(s)

• 79530000 - Translation services

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

#### UNITED KINGDOM

#### II.2.4) Description of the procurement

The Framework Agreement will enable Customers to facilitate communication between individuals, or groups of people, who either do not speak the same language, or have a degree of hearing loss, and also for Customers who wish to translate written material from one language to another or transcribe written material into an alternative format, Services may include, but are not limited to:

- Audio transcription
- Braille transcription
- Business translation
- Conference interpretation

- Document translation
- •Face to face interpretation (spoken and non-spoken, including BSL)
- Legal translation
- Medical interpretation
- Medical translation
- Telephone interpretation
- •Video interpretation (spoken and non-spoken)
- Website translation

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

### II.2.6) Estimated value

Value excluding VAT: £20,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

All Public Bodies will have access to this Framework Agreement with the agreement with the Contracting Authority. Those organisations who wish to access this Framework Agreement are detailed in the Invitation to Tender document.

#### Section IV. Procedure

### **IV.1) Description**

### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

#### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 October 2023

Local time

2:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

**English** 

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 48 (from the date stated for receipt of tender)

### IV.2.7) Conditions for opening of tenders

Date

9 October 2023

Local time

2:15pm

# **Section VI. Complementary information**

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

All public bodies will have access to this Framework Agreement with the agreement of the Contracting Authority. Those organisations who may wish to access this Framework Agreement will be members, Affiliates and associates of the CBC Group, local government authorities, the police service, the fire service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including Academies), free schools, publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man. For additional information please see the Invitation to Tender document.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-Translation-services./594R7GU2XG

To respond to this opportunity, please click here:

https://csg.delta-esourcing.com/respond/594R7GU2XG

GO Reference: GO-2023811-PRO-23629280

# VI.4) Procedures for review

# VI.4.1) Review body

Commercial Services Kent Limited

1 Abbey Wood Road, Kings Hill

West Malling

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+44 8081685808

Country

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