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Tender

Multi-media Guides for the National Gallery

National Gallery Global Limited

F02: Contract notice

Notice identifier: 2023/S 000-023582

Procurement identifier (OCID): ocds-h6vhtk-03ef1c

Published 11 August 2023, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

National Gallery Global Limited

The National Gallery, Trafalgar Square

London

WC2N 5DN

Email

contracting@ng-london.org.uk

Telephone

+44 2077475810

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

www.nationalgallery.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Museum-exhibition-services./UJ3567PA46>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/UJ3567PA46>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi-media Guides for the National Gallery

II.1.2) Main CPV code

- 92521100 - Museum-exhibition services

II.1.3) Type of contract

Services

II.1.4) Short description

The Gallery requires a contractor to create and deliver multi-media guides for the National Gallery, including lease of hardware. They will develop a strategy that future proofs, delivers industry best practice and ensures operational delivery of multimedia guide content and associated hardware and software for our collection and temporary exhibitions for visitors.

The contract will include for the five year refresh of content, creation of content for temporary exhibitions and multiple languages. The contract is for an initial five year term with options to extend for two further twelve month periods

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

II.2.4) Description of the procurement

The Gallery requires a contractor to create and deliver multi-media guides for the National Gallery, including lease of hardware. They will develop a strategy that future proofs, delivers industry best practice and ensures operational delivery of multimedia guide content and associated hardware and software for our collection and temporary exhibitions for visitors.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 October 2023

End date

31 October 2030

This contract is subject to renewal

Yes

Description of renewals

two options to extend for further twelve months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

two options to extend for further twelve months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/UJ3567PA46>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

minimum turnover for previous three years of £600,000

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

11 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Museum-exhibition-services./UJ3567PA46>

To respond to this opportunity, please click here:

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GO Reference: GO-2023811-PRO-23629157

VI.4) Procedures for review

VI.4.1) Review body

The National Gallery

Trafalgar Square

London

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Email

contracting@ng-london.org.uk

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Country

United Kingdom

Internet address

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