

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023547-2023>

Contract

ID 4321217 - DfE - CITBNI - Replacement of Computer Information System

Department for the Economy - Construction Industry Training Board Northern Ireland

F03: Contract award notice

Notice identifier: 2023/S 000-023547

Procurement identifier (OCID): ocids-h6vhtk-03ab91

Published 11 August 2023, 11:42am

Section I: Contracting authority

I.1) Name and addresses

Department for the Economy - Construction Industry Training Board Northern Ireland

17 Dundrod Road

Belfast

BT29 4SR

Contact

SSDAdmin.CPDfinance-ni.gov.uk

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4321217 - DfE - CITBNI - Replacement of Computer Information System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

CITB NI relies heavily on its current computer information system (CIS) for the efficient

and effective administration of employer levies, grants and training course bookings. As the present system was developed 15+ years ago, it was decided that an assessment of the current system and its associated support and maintenance requirements should be carried out. Following a high-level Business and User Requirements review followed by the compilation of a detailed Statement of Requirements document it was apparent that both user requirements and technology have changed considerably since the current system was initially developed. It is now essential that the current application is replaced with a new up-to-date version which meets current and anticipated future needs. As a result, CITB NI requires a Contractor to design, develop and deploy a cloud based computerised information system that can be utilised by both CITB NI staff and external users (e.g., Employers, Industry Bodies and Customers). All forms of external user communications must be managed via an improved employer/customer portal. The appointed contractor will also be responsible for data migration, hosting, support and maintenance and staff training. See document entitled "ID 4321217 – Specification Schedule" for full details of the requirement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £798,885.99

II.2) Description

II.2.2) Additional CPV code(s)

- 72600000 - Computer support and consultancy services
- 72230000 - Custom software development services
- 48000000 - Software package and information systems
- 48600000 - Database and operating software package
- 48800000 - Information systems and servers

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

CITB NI relies heavily on its current computer information system (CIS) for the efficient and effective administration of employer levies, grants and training course bookings. As the present system was developed 15+ years ago, it was decided that an assessment of the current system and its associated support and maintenance requirements should be carried out. Following a high-level Business and User Requirements review followed by the compilation of a detailed Statement of Requirements document it was apparent that both user requirements and technology have changed considerably since the current system was initially developed. It is now essential that the current application is replaced with a new up-to-date version which meets current and anticipated future needs. As a result, CITB NI requires a Contractor to design, develop and deploy a cloud based computerised information system that can be utilised by both CITB NI staff and external users (e.g., Employers, Industry Bodies and Customers). All forms of external user communications must be managed via an improved employer/customer portal. The appointed contractor will also be responsible for data migration, hosting, support and maintenance and staff training. See document entitled "ID 4321217 – Specification Schedule" for full details of the requirement.

II.2.5) Award criteria

Quality criterion - Name: Qualitative Criteria / Weighting: 70

Cost criterion - Name: Quantitative / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

This Contract is for an initial period of 4 years with the option to extend for 2 further periods of 3 years each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005471](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 August 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

FLINT STUDIOS LTD

Unit 6 Ravenhill Business Park

Belfast

BT6 8AW

Email

jeremy@flintstudios.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £810,000

Total value of the contract/lot: £798,885.99

Section VI. Complementary information

VI.3) Additional information

Contract Monitoring. The successful Contractor's performance on this Contract will be managed as per the specification and regularly monitored. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and this Contract may be terminated. A central register of such Notices for supplies and services contracts will be maintained and published on the CPD website. Any Contractor, in receipt of a Notice of Unsatisfactory Performance will be required to declare this in future tender submissions for a period of three years from the date of issue of the Notice. It may also result in the Contractor being excluded from all procurement competitions being undertaken by Centres of Procurement expertise on behalf of bodies covered by the Northern Ireland Procurement Policy.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any special review body with responsibility for appeal/mediation procedures in public procurement competitions. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD have complied with the Public Contracts Regulations 2015 and have incorporated a standstill period (i.e. a minimum of 10 calendar days) which has now ended.