

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023543-2023>

Contract

## **PATIENT DISCHARGE AND MENTAL HEALTH STEP DOWN CARE SERVICES (SBS10230)**

NHS Shared Business Services Limited

F03: Contract award notice

Notice identifier: 2023/S 000-023543

Procurement identifier (OCID): ocds-h6vhtk-038aa3

Published 11 August 2023, 11:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hertfordshire

HP2 7AH

#### **Contact**

Jessica Cope

#### **Email**

[nsbs.health@nhs.net](mailto:nsbs.health@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/>

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

PATIENT DISCHARGE AND MENTAL HEALTH STEP DOWN CARE SERVICES  
(SBS10230)

Reference number

SBS10230

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Patient Discharge and Mental Health Step Down Beds Services and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

This procurement has been conducted under the Light Touch Regime ('LTR') and is therefore subject to limited regulation. It has been conducted in accordance with regulations 74 to 76 of PCR 2015 and relates to Schedule 3 of the Public Contracts Regulations 2015 (PCR) 2015 as a specific service.

The framework includes:

Lot 1 - Discharge to assess services

Lot 2 - Third Party Brokerage Services

Lot 3 - Virtual Ward Support Services

Lot 4 - Mental Health Step Down Care Beds Services

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000,000

## **II.2) Description**

### **II.2.1) Title**

Discharge to Assess Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot aims to provide a flexible service for patients being discharged from hospital into an appropriate care setting. This service provision is to facilitate patient discharge not only from emergency departments but also from the wider acute hospital and community care settings. The service will provide the necessary assessment and enabling support required to take a medically stable person from the acute setting back home or to a more appropriate setting for assessment. Patients are supplied with short term, funded support to be discharged to their own home or another community setting (where appropriate). Assessment for longer-term care and support needs, which is signposted onto longer-term service, is undertaken in the most appropriate setting and at the right time for the person. Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value and Sustainability / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

Duration is 36 months with an option to extend a further 12 months.

This contract is subject to renewal.

## **II.2) Description**

### **II.2.1) Title**

Third Party Brokerage Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot is to supply brokerage services for hospital patients whose needs are to be met when they are fit to be discharged from hospital. Bidders will deliver all the mandatory requirements as detailed in the Specification of the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value and Sustainability / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

Duration is 36 months with an option to extend a further 12 months.

This contract is subject to renewal.

## **II.2) Description**

### **II.2.1) Title**

Virtual Ward Support Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a "secondary care" service within a patients care setting over a period up to 6 weeks. This is a virtual ward, and it is provided by a clinician in a variety of settings such as at home, onward care facilities etc. Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value and Sustainability / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

Duration is 36 months with an option to extend a further 12 months.

This contract is subject to renewal.

## **II.2) Description**

### **II.2.1) Title**

## Mental Health Step Down Care Beds Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This lot will be focused on securing Mental Health Step Down Care supported placements which must provide safe, rapid assessments with an outcome of accommodation that would support patients who are 18+ currently enduring mental ill-health and are being discharged from an acute ward for a period of up to six weeks. Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Quality criterion - Name: Social Value and Sustainability / Weighting: 10%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: Yes

Description of options

Duration is 36 months with an option to extend a further 12 months.

This contract is subject to renewal.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-034341](#)

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Airmid Staffing Limited

2 Station Road West

OXTED

RH8 9EP

Telephone

+44 2034346040

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13545843

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Avantis Living Limited

Knightsbridge House

Bradford

BD4 7SQ

Telephone

+44 1274288848

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11997084

Internet address

[www.avantisliving.com](http://www.avantisliving.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

British Red Cross

British Red Cross Society

London

EC2Y 9AL

Telephone

+44 3448711111

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

RC000070

Internet address

<https://www.redcross.org.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Direct Healthcare 24 Ltd

66-68 College Road

Harrow

HA1 1BE

Telephone

+44 3452301645

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08741677

Internet address

<https://www.directhealthcareplc.co.uk>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sciensus Pharma Services Limited (Healthcare at Home)

107 Station Street

Staffordshire

DE14 1SZ

Telephone

+44 3331039499

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2759609

Internet address

<https://www.sciensus.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Healthnet Homecare Ltd

Unit 1 Orbit Business Park

Derbyshire

DE11 0WU

Telephone

+44 8000833060

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6856641

Internet address

<https://www.healthnethomecare.co.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Highlands Care Solutions

4 Jasmine Court

Sevenoaks

TN15 6BW

Telephone

+44 2382543790

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12122664

Internet address

<https://www.highlandscaresolutions.com/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Homelink Healthcare

Regal Court

Slough

SL1 1EL

Telephone

+44 02031375370

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09767951

Internet address

<https://homelinkhealthcare.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MCB Software Services

7 Moyne Close

Cambridge

CB4 2TA

Telephone

+44 7788976999

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10245607

Internet address

<https://mycarebank.eu/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OneCare UK Ltd

91 Welldon Crescent

Harrow

HA1 1QW

Telephone

+44 2084271441

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08240277

Internet address

<https://www.onecare-uk.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pulse Healthcare Ltd

Turnford Place

Hertfordshire

EN10 6NH

Telephone

+44 2033193105

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3156103

Internet address

<https://www.pulsejobs.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

1

### **Title**

Discharge to Assess Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sunrise Rehabilitation Ltd

44 Kimberley Road

Croydon

CR0 2PU

Telephone

+44 07912885014

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08799741

Internet address

<https://sunrise-rehab.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

2

### **Title**

Third Party Brokerage Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MCB Software Services

7 Moyne Close

Cambridge

CB4 2TA

Telephone

+44 7788976999

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10245607

Internet address

<https://mycarebank.eu/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

2

### **Title**

Third Party Brokerage Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pulse Healthcare Ltd

Building 1

Hertfordshire

EN10 6NH

Telephone

+44 2033193105

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3156103

Internet address

<https://www.pulsejobs.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Airmid Staffing Solutions

2 Station Road West

OXTED

RH8 9EP

Telephone

+44 2034346040

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13545843

Internet address

<https://airmidstaffing.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Avantis Living Limited

Knightsbridge House

Bradford

BD4 7SQ

Telephone

+44 1274288848

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11997084

Internet address

[www.avantisliving.com](http://www.avantisliving.com)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sciensus Pharma Services (Healthcare at Home)

107 Station Street

Staffordshire

DE14 1SZ

Telephone

+44 3331039499

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2759609

Internet address

<https://www.sciensus.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Healthnet Homecare Ltd

Unit 1 Orbit Business Park

Derbyshire

DE11 0WU

Telephone

+44 8000833060

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6856641

Internet address

<https://www.healthnethomecare.co.uk/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Homelink Healthcare

42/44 High Street

Berks

SL1 1EL

Telephone

+44 02031375370

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09767951

Internet address

<https://homelinkhealthcare.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

3

### **Title**

Virtual Ward Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pulse Healthcare Ltd

Turnford Place

Hertfordshire

EN10 6NH

Telephone

+44 2033193105

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3156103

Internet address

<https://www.pulsejobs.com/>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

4

### **Title**

Mental Health Step Down Care Beds Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Avantis Living Limited

Knightsbridge House

Bradford

BD4 7SQ

Telephone

+44 1274288848

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11997084

Internet address

[www.avantisliving.com](http://www.avantisliving.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

4

### **Title**

Mental Health Step Down Care Beds Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Highlands Care Solutions

4 Jasmine Court

Sevenoaks

TN15 6BW

Telephone

+44 2382543790

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12122664

Internet address

<https://www.highlandscaresolutions.com/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

4

### **Title**

Mental Health Step Down Care Beds Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

MCB Software Services

7 Moyne Close

Cambridge

CB4 2TA

Telephone

+44 7788976999

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10245607

Internet address

<https://mycarebank.eu/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

5

### **Title**

Mental Health Step Down Care Beds Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

OneCare UK Ltd

91 Welldon Crescent

Harrow

HA1 1QW

Telephone

+44 2084271441

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08240277

Internet address

<https://www.onecare-uk.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS10230

### **Lot No**

4

### **Title**

Mental Health Step Down Care Beds Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sunrise Rehabilitation Ltd

44 Kimberley

Road Croydon

CR0 2PU

Telephone

+44 7912885014

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08799741

Internet address

<https://sunrise-rehab.com/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £75,000,000

Total value of the contract/lot: £75,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom