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Contract

## Get into Teaching Information Service

Department for Education

F03: Contract award notice

Notice identifier: 2024/S 000-023523

Procurement identifier (OCID): ocds-h6vhtk-048548

Published 29 July 2024, 10:04am

### Section I: Contracting authority

#### I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

#### Email

[louise.wells@education.gov.uk](mailto:louise.wells@education.gov.uk)

#### Country

United Kingdom

#### Region code

UK - United Kingdom

#### Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-education>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

Education

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Get into Teaching Information Service

##### **II.1.2) Main CPV code**

- 79512000 - Call centre

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

The Get into Teaching Information Service (GiTIS) is a candidate support service for potential teachers, offering guidance and advice to candidates through a Contact Centre and one-to-one adviser service.

The main aim of GiTIS is to help as many candidates as possible to successfully apply for Initial Teacher Training (ITT), to support the ambition of ensuring there is an excellent teacher for every child.

##### **II.1.6) Information about lots**

This contract is divided into lots: No

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £44,816,813

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Department for Education has called off Framework RM6181 for the procurement of the Get into Teaching Information Service.

The Get into Teaching Information Service (GiTIS) is a candidate support service for potential teachers, offering guidance and advice to candidates through a Contact Centre and one-to-one adviser service.

The main aim of GiTIS is to help as many candidates as possible to successfully apply for Initial Teacher Training (ITT), to support the ambition of ensuring there is an excellent teacher for every child.

The initial term of the contract is for five (5) years with the option to extend for a further 24 months (2 x 12 month periods) solely at The Authority's discretion.

### **II.2.5) Award criteria**

Quality criterion - Name: Price Per Quality Point / Weighting: 100

Price - Weighting: 100

### **II.2.11) Information about options**

Options: Yes

Description of options

The terms of the contract afford The Authority the option to extend by up to Two (2) years until 30th September 2031.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement is a call off from Framework RM6181, and a further competition was undertaken.

The contract notice number for the Framework is 2021/S 000-020738.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Title**

Get into Teaching Information Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Teleperformance Ltd

Spectrum House, Bond Street

Bristol

BS1 3LG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £44,816,813

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom