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Contract

Get into Teaching Information Service

Department for Education

F03: Contract award notice

Notice identifier: 2024/S 000-023523

Procurement identifier (OCID): ocids-h6vhtk-048548

Published 29 July 2024, 10:04am

Section I: Contracting authority

I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

Email

louise.wells@education.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-education>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Get into Teaching Information Service

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

The Get into Teaching Information Service (GiTIS) is a candidate support service for potential teachers, offering guidance and advice to candidates through a Contact Centre and one-to-one adviser service.

The main aim of GiTIS is to help as many candidates as possible to successfully apply for Initial Teacher Training (ITT), to support the ambition of ensuring there is an excellent teacher for every child.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £44,816,813

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Department for Education has called off Framework RM6181 for the procurement of the Get into Teaching Information Service.

The Get into Teaching Information Service (GiTIS) is a candidate support service for potential teachers, offering guidance and advice to candidates through a Contact Centre and one-to-one adviser service.

The main aim of GiTIS is to help as many candidates as possible to successfully apply for Initial Teacher Training (ITT), to support the ambition of ensuring there is an excellent teacher for every child.

The initial term of the contract is for five (5) years with the option to extend for a further 24 months (2 x 12 month periods) solely at The Authority's discretion.

II.2.5) Award criteria

Quality criterion - Name: Price Per Quality Point / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

The terms of the contract afford The Authority the option to extend by up to Two (2) years until 30th September 2031.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement is a call off from Framework RM6181, and a further competition was undertaken.

The contract notice number for the Framework is 2021/S 000-020738.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Title

Get into Teaching Information Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 July 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Teleperformance Ltd

Spectrum House, Bond Street

Bristol

BS1 3LG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £44,816,813

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom