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Not applicable

## **NHS SBS ADMISSION AVOIDANCE SERVICES (SBS10264)**

NHS Shared Business Services Limited

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-023513

Procurement identifier (OCID): ocds-h6vhtk-041119

Published 29 July 2024, 9:23am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Trees Lane Hemel Hempstead

Hertfordshire

HP2 7AH

#### **Contact**

Carolyn Lawton

#### **Email**

[nsbs.health@nhs.net](mailto:nsbs.health@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS SBS ADMISSION AVOIDANCE SERVICES (SBS10264)

Reference number

SBS10264

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS SBS intends to put in place a Framework Agreement for the provision of Admission Avoidance and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on:

<https://sbs.nhs.uk/proc-framework-agreements-support>

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

A Request for Information (RFI) form can be obtained from the above-mentioned email address or downloaded from Contracts Finder.

Requests to participate must be submitted electronically by way of completing and responding to the RFI via email to [nsbs.health@nhs.net](mailto:nsbs.health@nhs.net) by 12:00 noon 04 Dec 2023.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-032372](#)

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## Section VII. Changes

### VII.1) Information to be changed or added

#### VII.1.2) Text to be corrected in the original notice

Section number

II.1.1

Place of text to be modified

Title

Instead of

Text

Admission Avoidance Services

Read

Text

Virtual Ward/Hospital at Home Support Services

Section number

II.1.4

Place of text to be modified

Short Description

Instead of

Text

NHS SBS intends to put in place a Framework Agreement for the provision of Admission Avoidance and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

Read

Text

NHS SBS intends to put in place a Framework Agreement for the provision of Virtual Wards/Hospital at Home Support Services to be used by NHS SBS Approved

Organisations.

Section number

II.1.5

Place of text to be modified

Estimated Total Value

Instead of

Text

£275,000,000

Read

Text

£120,000,000

Section number

II.1.6

Place of text to be modified

Information about lots

Instead of

Text

Yes

Read

Text

No

Section number

II.2.4

Place of text to be modified

## Description of the procurement

Instead of

Text

This lot aims to provide a full solution for the provision of Falls and Frailty services including prevention, education, and training. Falls and frailty teams join up care by connecting hospital expertise with emergency services and use technology to reduce the risk of falls by remotely monitoring patients. The team typically attends to patients who have had a fall or are displaying related symptoms associated with frailty.

They can assess, treat underlying illness, and minor wounds, assess mobility and function, and provide appropriate equipment to enable them to remain at home safely, with wrap around support provided where needed with the hospital at home.

Read

Text

The framework agreement aims to provide a full solution for the provision of Virtual Wards/Hospital at Home Support Services. Virtual wards/Hospital at Home Support Services allow patients to receive the care they need at home, including in care homes, safely and conveniently rather than in hospital. This procurement is for a managed service for patients to receive care at home to help prevent unplanned admissions to hospital. The virtual wards service will be developed to support the increasing Urgent and Emergency Care (UEC) operational pressures, reducing demand for acute bed capacity and improving patient flow. This can be a virtual ward for frailty, cardiology, respiratory, epicentre (emergency point of care testing and treatment without transfer to hospital), palliative, paediatric and any other virtual ward service that may be appropriate to provide care to patients at home.

## VII.2) Other additional information

This is a Provider Selection Regime (PSR) Prior Information Notice (PIN). The subsequent awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this PIN.

To receive the RFI documentation via email please respond to [nsbs.health@nhs.net](mailto:nsbs.health@nhs.net) and return completed documentation by 12 noon 6th August 2024

The value of in II.1.5 is an indicative value over 4 years from July 2025