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Planning

PIN: CLOUD BASED TIME MANAGEMENT SYSTEM

West Midlands Fire and Rescue Authority

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-023503

Procurement identifier (OCID): ocids-h6vhtk-02e342

Published 21 September 2021, 5:23pm

Section I: Contracting authority

I.1) Name and addresses

West Midlands Fire and Rescue Authority

99 Vauxhall Road, Nechells

Birmingham

B7 4HW

Contact

Baiju Panchmatia

Email

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Telephone

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Country

United Kingdom

NUTS code

UKG3 - West Midlands

National registration number

VAT No. 281 2856 47

Internet address(es)

Main address

<http://www.wmfs.net>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/34952>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39358&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39358&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PIN: CLOUD BASED TIME MANAGEMENT SYSTEM

Reference number

SMART

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Contracting Authority is inviting expressions of interest from suitably experienced and capable providers, to provide a fully integrated time and attendance and rostering system. You must have experience of working with the fire sector. This system will be used by both our operational fire staff and support staff and should be capable of managing the working patterns for both

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

Description of the procurement

The Contracting Authority is inviting expressions of interest from suitably experienced and capable providers, to provide a fully integrated time and attendance and rostering system. You must have experience of working with the fire sector. This system will be used by both our operational fire staff and support staff and should be capable of managing the working patterns for both. The requirements currently are for West Midlands Fire Authority however collaboration is a key consideration and an extendable system that would allow multiple fire services to use would be desirable.

The system will manage our core working patterns, assignment of people to resources at the start of shift and as they move between sites, allow staff to fully self-serve the process for voluntary additional shifts (including availability, notifications, booking, unbooking, skillset matching and payment). We are working towards simplified planning, automated staffing requirements, and to implement rules that ensure we have the optimum number of staff working aligned to our demand.

This needs to work with a decentralised workforce and allow local staffing decisions to be taken in the context of the global picture. Being able to plan at least 18 months into the future and vary staffing levels based on external influences as well as providing the ability to extract and use data in Power BI are key. The ability to forecast and for people to understand the impact of absence on the wider staffing model is key.

There is a need to have a fully working and robust system in place prior to the Commonwealth Games in July 2022 and have our staff fully trained to be able to use it effectively. The selected system will need to fully meet our requirements without additional development. Ease of use, and automation of manual processes are key to our selection criteria. The implementation timeline needs to be met.

There will be a need to integrate with Oracle Fusion Cloud so experience of this will be a benefit. We are migrating away from Smart eHL so knowledge of extracting data from this system will be required. We use Office 365 and integration options that improve user experience such as single sign on and integration with the suite is highly desirable. Integration with command and control and downstream systems will be required and open API's as an approach is highly desirable.

Likely contract duration is 3 years, with potential for extension of further 2 years (5 years max).

A competitive procurement is being presumed, which is currently scheduled to commence in August 2021 to enable a contract to be awarded ASAP.

Service commencement is anticipated no later than June 2022.

The system will consist of a single integrated service with one specification and one contract for West Midlands Fire Service from a single supplier.

The Contracting Authority has published the draft specification on the EUSupply portal, as per the link above. Interested Suppliers are requested to visit the portal, search for the opportunity, and review the documents contained therein.

The Contracting Authority reserves the right to engage further with suppliers individually or collectively to explore solutions and to validate and refine its specification prior to any future procurement.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.3) Estimated date of publication of contract notice

30 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

