

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023502-2022>

Contract

## **People's Voice Service including Healthwatch Kent**

Kent County Council

F03: Contract award notice

Notice identifier: 2022/S 000-023502

Procurement identifier (OCID): ocds-h6vhtk-032656

Published 23 August 2022, 3:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

County Hall

Maidstone

ME14 1XQ

#### **Contact**

Mrs Katherine Clark

#### **Email**

[katherine.clark@kent.gov.uk](mailto:katherine.clark@kent.gov.uk)

#### **Telephone**

+44 3000411290

#### **Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

People's Voice Service including Healthwatch Kent

Reference number

DN602611

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Kent County Council have commissioned a People's Voice Service, including Healthwatch Kent. The aim of this service is to promote and empower Kent citizens to have a voice in influencing, developing and shaping health and care services across Kent and to provide information and advice as appropriate (in collaboration with other services) and through a variety of methods.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,761,295

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Kent County Council has a statutory duty to commission a local Healthwatch organisation to carry out the eight statutory activities laid out in the Health and Social Care Act 2012 and the Local Government and Public Involvement in Health Act 2007.

Giving people a greater say in relation to how health and care services operate is a key component of the reforms introduced as part of the Health and Social Care Act 2012.

The aim of this service is to promote and empower Kent citizens to have a voice in influencing, developing and shaping health and care services in Kent and to provide information and advice as appropriate (in collaboration with other services) and through a variety of methods.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Value for Money / Weighting: 20%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-008124](#)

---

## **Section V. Award of contract**

### **Contract No**

SC220120

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Engaging Kent CIC, T/A EK360

The Stables, Little Coldharbour Farm, Tong Lane, Lamberhurst

Tunbridge Wells

TN3 8AD

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,761,295

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

ME14 1XQ

Country

United Kingdom