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Contract

IT System for Regulatory and Housing Services

Conwy County Borough Council

F03: Contract award notice

Notice identifier: 2022/S 000-023450

Procurement identifier (OCID): ocds-h6vhtk-030aa4

Published 23 August 2022, 12:35pm

Section I: Contracting authority

I.1) Name and addresses

Conwy County Borough Council

Bodlondeb, Bangor Road

Conwy

LL32 8DU

Contact

Sarah Martin

Email

procurement@conwy.gov.uk

Telephone

+44 1492574000

Country

United Kingdom

NUTS code

UKL13 - Conwy and Denbighshire

Internet address(es)

Main address

<http://www.conwy.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0389

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT System for Regulatory and Housing Services

Reference number

MIS/R&H/04-22

II.1.2) Main CPV code

- 72212482 - Business intelligence software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Conwy County Borough Council has now awarded a contract for an integrated IT System for the Regulatory and Housing Service.

We currently have a broad spectrum of systems in use within the department, one of these systems is out of contract at the end of December 2022.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £268,600

II.2) Description

II.2.2) Additional CPV code(s)

- 72212170 - Compliance software development services
- 72212331 - Project management software development services
- 72212400 - Business transaction and personal business software development services
- 72268000 - Software supply services
- 48218000 - License management software package
- 90714100 - Environmental information systems
- 30196000 - Planning systems

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

Main site or place of performance

Conwy

II.2.4) Description of the procurement

Conwy County Borough Council has awarded a contract for an integrated IT System for the Regulatory and Housing Service, which comprises of the following service areas:

- Development Management (TBC)
- Building Control (TBC)
- Public Protection
- Environmental Health – which includes:
 - Food Safety and Standards
 - Health and Safety
 - Animal Welfare Licensing
 - Housing Enforcement
 - Pollution
 - Nuisances
 - Environmental Monitoring and Control
 - Trading Standards
 - Licensing
 - Land Charges
 - Housing Improvement
 - Homelessness
 - Community Safety (Anti-Social Behaviour)

Regulatory and Housing Services provide a service to the public, consumers, traders, businesses, residents and the local authority. The service requires a modern, up-to-date system that allows them to work in a more efficient and flexible way through the use of modern and innovative means, enabling staff to manage and monitor all aspects of their daily tasks all in one place and to support mobile working.

We currently have a broad spectrum of systems in use within the department, one of these systems is out of contract at the end of December 2022.

The new system must not only support legislative requirements but also allow flexibility to suit the diverse needs of the service and how these might change over time.

It is a requirement to be able to tailor the system to meet the needs of Conwy County Borough Council which will inevitably change over time. We expect to manage and monitor all aspects of workloads easily and be able to report on the information we require in different formats, tailored to our desired audience through a variety of formal reports and dashboards.

It is anticipated that the contract will be 5 years with an option to extend 1yr +1yr.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009795](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software Ltd

2nd floor, Waterside 1310,, Arlington Business Park

Theale

RG74SA

Telephone

+44 8703337101

Fax

+44 8703337131

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £268,600

Section VI. Complementary information

VI.3) Additional information

(WA Ref:124213)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom