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Contract

## **Cloud based Dental Practice Management Software and support**

Kent Community Health NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-023446

Procurement identifier (OCID): ocids-h6vhtk-02b3f8

Published 21 September 2021, 12:29pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

#### **Contact**

Mrs Janette Jessup

#### **Email**

[janette.jessup@nhs.net](mailto:janette.jessup@nhs.net)

#### **Telephone**

+44 1233667840

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cloud based Dental Practice Management Software and support

Reference number

DN544610

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Provision of a cloud based Dental Practice Management software solution and additional support .The purpose of the Tender was for the replacement, supply, implementation and training for a current market Community Dental Service Practice Management System that broadly manages clinical records, sends electronic claims to the BSA and provides complex levels of reporting to commissioners and senior management. The system requirement expectations were designed to ensure the replacement platform meets Authority assurance and governance expectations and further compliance with both our clinical and business reporting requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Kent Community Health NHS Foundation Trust did not award opportunity DN544610 due

to solutions provided within the bid process not meeting the specification tender requirements for a current and operational Community Dental Service Practice Management System Solution. The outcome to the tender has identified significant gaps the Trust and service must address before they would be in any position to re-tender for a similar provision.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-011398](#)

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## **Section V. Award of contract**

### **Contract No**

n/a

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent Community Health NHS Foundation Trust

Ashford, Kent

TN25 4AZ

Country

United Kingdom