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Contract

Cloud based Dental Practice Management Software and support

Kent Community Health NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-023446

Procurement identifier (OCID): ocds-h6vhtk-02b3f8

Published 21 September 2021, 12:29pm

Section I: Contracting authority

I.1) Name and addresses

Kent Community Health NHS Foundation Trust

110/120 Upper Pemberton, Eureka Park, Kennington

Ashford

TN25 4AZ

Contact

Mrs Janette Jessup

Email

janette.jessup@nhs.net

Telephone

+44 1233667840

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.kentcht.nhs.uk>

Buyer's address

<http://www.kentcht.nhs.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud based Dental Practice Management Software and support

Reference number

DN544610

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of a cloud based Dental Practice Management software solution and additional support .The purpose of the Tender was for the replacement, supply, implementation and training for a current market Community Dental Service Practice Management System that broadly manages clinical records, sends electronic claims to the BSA and provides complex levels of reporting to commissioners and senior management. The system requirement expectations were designed to ensure the replacement platform meets Authority assurance and governance expectations and further compliance with both our clinical and business reporting requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Kent Community Health NHS Foundation Trust did not award opportunity DN544610 due to solutions provided within the bid process not meeting the specification tender requirements for a current and operational Community Dental Service Practice Management System Solution. The outcome to the tender has identified significant gaps the Trust and service must address before they would be in any position to re-tender for a similar provision.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011398](#)

Section V. Award of contract

Contract No

n/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent Community Health NHS Foundation Trust

Ashford, Kent

TN25 4AZ

Country

United Kingdom