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Tender

Quality, Risk & Safety Software System

Nottingham City Campus, Hucknall Road

F02: Contract notice

Notice identifier: 2023/S 000-023426

Procurement identifier (OCID): ocds-h6vhtk-03eeb9

Published 10 August 2023, 2:54pm

Section I: Contracting authority

I.1) Name and addresses

Nottingham City Campus, Hucknall Road

NG5 1PB

Nottingham

NG5 1PB

Contact

Michael Pattison

Email

michael.pattison@nuh.nhs.uk

Telephone

+44 1159691169

Country

United Kingdom

Region code

UKF14 - Nottingham

Internet address(es)

Main address

<https://www.nuh.nhs.uk/>

Buyer's address

<https://www.nuh.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Quality, Risk & Safety Software System

Reference number

C199224

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Nottingham University Hospitals NHS Trust (NUH hereafter) requires a software solution to facilitate and assist the management of the following internal processes and their associated sub processes:

- Incident Management
- Risk Management
- Patient & Public Feedback (4Cs) Management
- Patient & Public Liaison (PALS) Management
- Claims Management
- Safety Alert Management
- Standards and Compliance Management
- For a period of 3+1+1 years

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

Main site or place of performance

Queens Medical Centre / City Campus, Nottingham

II.2.4) Description of the procurement

Nottingham University Hospitals NHS Trust (NUH hereafter) requires a software solution to facilitate and assist the management of the following internal processes and their associated sub processes:

- Incident Management
- Risk Management
- Patient & Public Feedback (4Cs) Management
- Patient & Public Liaison (PALS) Management
- Claims Management
- Safety Alert Management
- Standards and Compliance Management
- For a period of 3+1+1 years

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Subject to 2x 12 month extensions

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 September 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 December 2023

IV.2.7) Conditions for opening of tenders

Date

10 August 2023

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>