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Tender

Integrated Case Management System for the Healthy Lifestyle Service

Leicester City Council

F02: Contract notice

Notice identifier: 2023/S 000-023359

Procurement identifier (OCID): ocds-h6vhtk-03ee91

Published 10 August 2023, 11:47am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Lorraine Dixon

Email

Lorraine.Dixon@leicester.gov.uk

Telephone

+44 1164541219

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=07b1089b-6637-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=07b1089b-6637-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Case Management System for the Healthy Lifestyle Service

Reference number

DN684090

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council's Healthy Lifestyle service is based upon having an administrative hub whose role is to manage and maintain contact with service users and manage and maintain all information held relating to the customer and the provision of service. This includes, but is not limited to, initial assessment of clients, the booking and communication of appointments / sessions, bulk communications with service users, tracking of post intervention outcomes and provision of information to the referrer to inform them of intervention progress and outcomes. The current contract in place is due to end on the 10th March 2024.

II.1.5) Estimated total value

Value excluding VAT: £415,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

The Council's Healthy Lifestyle service is based upon having an administrative hub

whose role is to manage and maintain contact with service users and manage and maintain all information held relating to the customer and the provision of service. This includes, but is not limited to, initial assessment of clients, the booking and communication of appointments / sessions, bulk communications with service users, tracking of post intervention outcomes and provision of information to the referrer to inform them of intervention progress and outcomes. The current contract in place is due to end on the 10th March 2024.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £415,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

Initial term 2 years, options to extend for a further eight years in one year periods
1+1+1+1+1+1+1+1 (ten years)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 September 2023

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 August 2023

Local time

11:45am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Country

United Kingdom