

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023352-2022>

Contract

C001936 Digital gateway and coaching support for the ‘Coaching for Wellbeing’ service for those who work in health and social services sectors in Scotland.

NHS Education for Scotland

NHS 24

NHS Ayrshire & Arran

NHS Borders

NHS Education for Scotland

NHS Fife

NHS Forth Valley

NHS Golden Jubilee

NHS Grampian

NHS Greater Glasgow and Clyde

NHS Highland

NHS Lanarkshire

NHS Lothian

NHS Orkney

NHS Shetland

NHS Tayside

NHS Western Isles

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2022/S 000-023352

Procurement identifier (OCID): ocds-h6vhtk-0361b7

Published 22 August 2022, 4:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS Education for Scotland

2nd Floor, Westport, 102 Westport

EDINBURGH

EH3 9DN

Email

tenders@nes.scot.nhs.uk

Telephone

+44 1316563200

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.nes.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13002

I.1) Name and addresses

NHS 24

Golden Jubilee National Hosp, Agamenmon Street

Glasgow

G81 4DY

Email

danielle.welsh@nhs.scot

Telephone

+44 1419515000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.nhs24.com

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00230

I.1) Name and addresses

NHS Ayrshire & Arran

Eglinton House, Ailsa Hospital, Dalmellington Road

Ayr

KA6 6AB

Email

procurement@aapct.scot.nhs.uk

Telephone

+44 1294323219

Fax

+44 1294323052

Country

United Kingdom

NUTS code

UKM94 - South Ayrshire

Internet address(es)

Main address

<http://www.nhsaaa.net>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00060

I.1) Name and addresses

NHS Borders

Borders General Hospital

Melrose

TD6 9BS

Email

alistair.meikle@borders.scot.nhs.uk

Telephone

+44 1896826339

Fax

+44 1294323052

Country

United Kingdom

NUTS code

UKM91 - Scottish Borders

Internet address(es)

Main address

<http://www.nhsborders.org.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11162

I.1) Name and addresses

NHS Education for Scotland

2nd Floor, Westport, 102 Westport

EDINBURGH

EH3 9DN

Email

tenders@nes.scot.nhs.uk

Telephone

+44 1316563200

Fax

+44 1294323052

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.nes.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13002

I.1) Name and addresses

NHS Fife

Hayfield House, Hayfield Road

Kirkcaldy

KY2 5AH

Email

fife.procurementfifenhs@nhs.scot

Telephone

+44 1592657320

Fax

+44 1294323052

Country

United Kingdom

NUTS code

UKM72 - Clackmannanshire and Fife

Internet address(es)

Main address

<http://www.nhsfife.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00185

I.1) Name and addresses

NHS Forth Valley

Trust Headquarters, Carseview Castle Business Park

Stirling

FK9 4SW

Email

david.logie@nhs.scot

Telephone

+44 1786463031

Fax

+44 1294323052

Country

United Kingdom

NUTS code

UKM76 - Falkirk

Internet address(es)

Main address

<http://www.nhsforthvalley.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00067

I.1) Name and addresses

NHS Golden Jubilee

Golden Jubilee National Hospital Beardmore Street, Agamemnon Street

Clydebank

G81 4DY

Email

angela.smith@gjnh.scot.nhs.uk

Telephone

+44 1419515000

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Internet address(es)

Main address

<http://www.nhsgoldenjubilee.co.uk/home/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00199

I.1) Name and addresses

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

Email

grampian@nhs.scot

Telephone

+44 3454566000

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.nhsgrampian.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

support@ggcprocurementcustomerservices.zendesk.com

Telephone

+44 1412114646

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<https://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhs.highland@nhs.scot

Telephone

+44 1463704054

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.1) Name and addresses

NHS Lanarkshire

NHS Lanarkshire Headquarters, Kirklands, Fallside Road

Bothwell

G71 8BB

Email

procurementenquiries@lanarkshire.scot.nhs.uk

Telephone

+44 1698752649

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM8 - West Central Scotland

Internet address(es)

Main address

<http://www.nhslanarkshire.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00297

I.1) Name and addresses

NHS Lothian

Procurement Headquarters, Lothian Health Board Waverley Gate 2-4 Waterloo Place

Edinburgh

EH1 3EG

Email

procurement@nhs.scot

Telephone

+44 1592657320

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nhsllothian.scot.nhs.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00326

I.1) Name and addresses

NHS Orkney

The Balfour, New Foreland Road

Kirkwall

KW15 1NZ

Email

ork-hb.feedback@nhs.net

Telephone

+44 1856888226

Fax

+44 1419515761

Country

United Kingdom

NUTS code

UKM65 - Orkney Islands

Internet address(es)

Main address

<http://www.ohb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00368

I.1) Name and addresses

NHS Shetland

Montfield, Burgh Road

Lerwick

ZE1 0LA

Email

shet-hb.information@nhs.scot

Telephone

+44 01595743029

Fax

+44 01595696727

Country

United Kingdom

NUTS code

UKM66 - Shetland Islands

Internet address(es)

Main address

<http://www.shb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00401

I.1) Name and addresses

NHS Tayside

Ninewells Hospital

Dundee

DD1 9SY

Email

colette.murray@nhs.scot

Telephone

+44 1382660111

Fax

+44 1382496253

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nhstayside.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00154

I.1) Name and addresses

NHS Western Isles

37 South Beach Street, Stornoway

Isle of Lewis

HS1 2BB

Email

adrian.trevor@nhs.scot

Telephone

+44 1851708154

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.wihb.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00090

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

Stevie.McLaughlin@nhs.scot

Telephone

+44 1698794410

Fax

+44 1851704405

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C001936 Digital gateway and coaching support for the 'Coaching for Wellbeing' service for those who work in health and social services sectors in Scotland.

Reference number

C001936

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

A provision of an accessible and secure digital gateway/coaching platform and services that include the hosting, support, matching, data collection and reporting of the Coaching for Wellbeing coaching service. The coaching platform should have a homepage, and be accessible from any digital device including computer, laptop, tablet, smartphone.

The digital gateway/platform needs to facilitate the hosting of up to 100 coaches in total and an average of 150 new coachees per month to support the Coaching for Wellbeing service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £275,000

II.2) Description

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A provision of an accessible and secure digital gateway/coaching platform and services that include the hosting, support, matching, data collection and reporting of the Coaching for Wellbeing coaching service. The coaching platform should have a homepage, and be accessible from any digital device including computer, laptop, tablet, smartphone.

The digital gateway/platform needs to facilitate the hosting of up to 100 coaches in total and an average of 150 new coachees per month to support the Coaching for Wellbeing service.

II.2.5) Award criteria

Quality criterion - Name: Technical Envelope / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000000](#)

Section V. Award of contract

Contract No

C001936

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 April 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Know You More Ltd

101 Rose Street South Lane

Edinburgh

EH2 3JG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £273,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:704244)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom